Royal Agricultural Society of NSW

Event Manual

Sydney Royal Easter Show

19 - 30 March 2027
Sydney Showground
Sydney Olympic Park
www.eastershow.com.au





WELCOME

Thank you for being part of the iconic Sydney Royal Easter Show which will be held between 19 – 30 March 2027.

Please read the Event Manual in conjunction with your contractual agreement with the RAS. Being familiar with these documents is fundamental to your participation at the Show.

We look forward to having you on-site with us in 2027 and trust your Show experience will be both enjoyable and successful.

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1. INTRODUCTION

This Event Manual provides general, operational and procedural information relevant to the Sydney Royal Easter Show (SRES) and Sydney Showground. Please read the Event Manual carefully as you are bound by the details it contains. Failure to comply with this Event Manual may result in the termination of your contract with the Royal Agricultural Society of NSW (RAS) and if applicable, prosecution by the relevant authority.

The centre page contains emergency information and a map highlighting security and marshalling points. Print this page from the Event Manual and place it in a prominent position inside your stand for the duration of the Show.

If there is any information you need that is not contained in this manual, or if you require clarification on any of the information in this manual, please contact the relevant department for further assistance.

2. EVENT INFORMATION

2.1 DATES & OPENING HOURS

2027 SYDNEY ROYAL EASTER SHOW

Sydney Showground, Sydney Olympic Park

SHOW DATES	OPENING HOURS FOR PUBLIC ENTRY
19 - 30 March 2027	8.30am – 7.30pm * Earlier opening over long weekend may apply to alleviate crowd congestion.

2.2 CONTACT LISTING & TELEPHONE NUMBERS

ROYAL AGRICULTURAL SOCIETY OF NSW
ABN: 69 793 644 351
1 Showground Road, Sydney Olympic Park NSW 2127
Locked Bag 4317, Sydney Olympic Park NSW 2127
Tel 02 9704 1111
Web www.eastershow.com.au

RAS CONTACTS

DEPARTMENT	PHONE	EMAIL
SRES Exhibitions	02 9704 1421	exhibitions@eastershow.com.au
SRES Catering and Showbags	02 9704 1149	catering@rasnsw.com.au
SRES Event Operations & Signage	02 9704 1368	jsayre@rasnsw.com.au
SRES Commercial Services Centre	02 9704 1017	
Legal & Compliance	02 9704 1004	nbakour@rasnsw.com.au
Entertainment and Carnival	02 9704 1137	lsmith@rasnsw.com.au
Membership Department	02 9704 1144	membership@rasnsw.com.au
Security - SHOWSAFE - Report Emergencies	02 9704 1020	
Show Call Centre (Public)	02 9704 1000	callcentre@eastershow.com.au
Sponsorship Department	02 9704 1470	sponsorship@rasnsw.com.au
Venue Operations / Cleaning Help Desk	02 9704 1167 02 9704 1136	

PREFERRED SUPPLIERS

COMPANY	SERVICE	PHONE	WEBSITE
Exponet Pty Ltd	Furniture and Fit Out	02 9645 7000	www.exponet.com.au
Select Events	Temporary Structures	02 9584 3366	www.selectevents.com.au
Pollard Productions	Rigging	02 9700 1233	www.pollardproductions.com.au
Catalyst Graphics	Signage Production	02 9457 0024	www.catalystgraphics.com.au
Incognitus	Forklift & Site Logistics	0417 450 508	www.incognitus.com
Lidcombe Ice	Ice Supply	02 9738 8911	www.lidcombeice.com.au
Encore	AV	0406 881 505	www.encore-anzpac.com

HELPFUL CONTACTS

BUSINESS	PHONE	WEBSITE
AgShowsNSW	02 9879 6777	www.agshowsnsw.org.au
City of Parramatta Council Food & Hygiene Practices	02 9806 5050	www.cityofparramatta.nsw.gov.au
Liquor & Gaming NSW	1300 024 720	www.liquorandgaming.nsw.gov.au
Food Standards Australia New Zealand	02 6271 2222	www.foodstandards.gov.au
NSW Firearms Registry Information on Firearms Legislation	1300 362 562	www.police.nsw.gov.au/services/firearms
Fair Trading NSW	13 32 20	www.fairtrading.nsw.gov.au
Public Transport Information	13 15 00	www.transportnsw.info
Sydney Olympic Park Authority Olympic Precinct Information	02 9714 7888	www.sydneyolympicpark.nsw.gov.au
SafeWork NSW	13 10 50	www.safework.nsw.gov.au

3. EVENT OPERATIONS

3.1 TIMETABLE

DAY	TIME	AREA
BUMP-IN		
Tuesday 2 March	7.30am - 7.30pm	Showbag Pavilion
Tuesday 2 March	7.30am - 8.30pm	Catering
Saturday 6 March	7.30am - 8.30pm	Carnival Games & Rides
Monday 8 March - Monday 15 March	7.30am - 6.00pm	SPACE ONLY Exhibitors Includes Stand Builders & Contractors
Sunday 14 March – COMPLIANCE INSPECTIONS for installation and assembly of Space Only structures must be completed by 5.00pm		
Tuesday 16 March - Thursday 18 March	7.30am - 7.30pm	SHELL SCHEME & MARQUEE PAVILIONS Exhibitors/Contractors
Thursday 18 March Installation and assembly of stands must be complete by 12 noon		
Thursday 18 March	12 noon - 4.00pm	COMPLIANCE INSPECTIONS for Shell Scheme & Marquee Pavilion Exhibitors
BUMP-OUT		
Wednesday 31 March	6.00am	Dismantling of Carnival Rides & Games
	7.00am - 4.00pm	Removal of goods from Pavilions and Commercial Exhibitor bump-out completed.
	12 noon	Contractor Movement - Dismantling of exhibitors' structures & fittings
Tuesday 6 April	10.00am	Carnival, Catering & Showbag bump-out completed

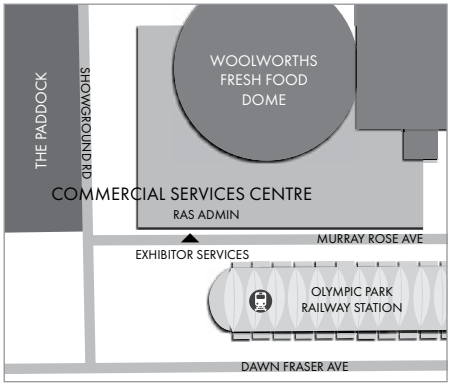
3.2 COMMERCIAL SERVICE CENTRE (CSC)

The Commercial Service Centre provides assistance with:

- Commercial Licensee Packs (Commercial Exhibitors, Carnival, Catering and Showbag Licensees) distribution (includes Vehicle Access Passes; Bump In/Out and Re-supply).
- General information.

Located on the Ground Floor of the RAS Administration Building on Murray Rose Avenue, at the exit to Olympic Park Railway Station (02 9704 1017).

Commercial Service Centre opens on Tuesday 2 March 2027. From Friday 5th March 2027, all persons accessing the site will require accreditation SRES Photo ID and/or a Vehicle Pass.



OPERATING HOURS

Tuesday 2 March - Wednesday 10 March *(Not including weekends)*	8.00am - 3.00pm
Thursday 11 March - Thursday 18 March *(Not including weekends)*	8.00am - 5.00pm
Friday 19 March - Tuesday 30 March *(Not including weekends)*	8.00am - 3.00pm

3.3 SITE ACCESS

Access will be at the discretion of the RAS. Site access is approved after the Show Licence/Schedule of Key Terms is signed and all documentation received and approved by the RAS. Access to the Pavilions before and during the Show will only be granted with a valid Digital Photo ID Pass or other RAS accreditation. The RAS/SOPA may close roads and restrict the rights of the public to enter Sydney Showground.

ACCREDITATION

All Commercial Licensees and Contractors must be accredited by the RAS in order to access the site. This accreditation must be presented to RAS personnel or Event Security in order to be granted entry. Any activity deemed by the RAS to be of a fraudulent nature in relation to accreditation, will result in all relevant accreditation being cancelled and all services cancelled.

There is no access to any area without a valid induction and authorisation. The RAS and their appointed agents may restrict or deny access to areas at its discretion without notice.

Please report any lost access cards/identification/keys to Event Security immediately (phone 9704 1020). Event Security operate on behalf of RAS.

SAFETY REQUIREMENTS

It is a condition of entry during bump-in and bump-out that the following rules are adhered to:

- ALL persons accessing Sydney Showground MUST provide their own high visibility vest (must be worn at ALL times). Vending machine available outside CSC for purchase of vests if required.
- Closed in shoes must be worn (no thongs, sandals etc).
- Other Personal Protective Equipment (PPE) is to be used as required (goggles, hard hats etc).

Failure to comply with these requirements will mean immediate removal from the site.

No children under 15 years old, including infants, are permitted on-site during the bump-in/out period.

BUMP-IN

Vehicle access is not permitted without a valid vehicle Bump-in Pass. Please refer to your Show Licence/Schedule of Key Terms in the Exhibitor Portal to check the specific dates that apply.

From Tuesday 2 March onwards;

- ALL persons accessing Sydney Showground must provide their own high visibility vest (must be worn at ALL times)
- Vending machine available outside CSC and Reception for purchase of vests if required
- Service vehicles ONLY permitted
- Vehicle access into the Pavilions is not permitted (except Woolworths Fresh Food Dome, Home & Lifestyle and Pet Pavilion Monday 8 – Monday 15 March only)
- Delivery of goods to Pavilions by hand or trolley (exhibitors to provide trolleys)
- Access to Riverina Avenue will be one way, entry via Australia Avenue

Parking on-site for delivery of goods is extremely limited.

Please follow the directions of Event Security and RAS staff when parking your vehicle.

BUMP-OUT

On the last operational day of the Show, Tuesday 30 March 2027, all Commercial exhibits must remain open during Show operating hours. Commercial Exhibitors may remove hand held/trolley goods ONLY for a period of one hour after closing. Halls 1,2,3 (Woolworths Fresh Food Dome, Home & Lifestyle and Pet Pavilion) can stay until 9.00pm.

It is the responsibility of all Commercial Exhibitors and Licensees to dispose of all materials, equipment and rubbish appropriately, these items are not the responsibility of the RAS to clean up. Failure to comply may lead to additional charges and will be at the discretion of the RAS.

Any abandoned goods or temporary structures left at Sydney Showground after Bump-out become the property of the RAS. Parking on-site for removal of goods is extremely limited. Please follow the directions of Event Security and RAS staff when parking your vehicle. Vehicle access into the Pavilions is not permitted.

LOADING DOCKS

Woolworths Fresh Food Dome and Exhibition Halls 2-4

Access to the loading dock is via Gate 13, off Australia Avenue and is restricted to Gate 15 pass holders only. The RAS controls access onto the loading dock. Approved vehicles (trucks, vans and cars) may use the loading dock for loading and unloading purposes only.

After loading and unloading, goods vehicles must leave the loading dock immediately. No parking or loitering is allowed in these areas. Storage is not permitted on the loading dock or service driveway.

Blocking of fire exit doors is strictly prohibited.

Children under the age of 15, including infants, are not permitted on the loading dock at any time.

Exhibition Pavilions and Around The Grounds

Access is via Gate 10, on Australia Avenue, the RAS controls access to pass holders only.

Approved vehicles may use this access point for loading and unloading purposes only. After loading and unloading goods, vehicles must leave the site immediately. No parking or loitering is allowed in these areas.

MOBILE PLANT EQUIPMENT / FORKLIFTS / PALLET JACKS / SHIPPING CONTAINERS

Forklift movements can be booked for a fee through the nominated logistics company; refer to the "Preferred Suppliers" in this manual.

WH&S consultations about the safe use of forklifts must be conducted to ensure that safe systems of work are in place for your particular task. As a minimum requirement the RAS insist that:

- All mobile plant equipment (i.e forklifts, scissors, cranes, etc) must be registered with the RAS via the Mobile Plant Equipment task on the portal. Your registration label will be supplied by the RAS WHS Manager and must be attached to equipment and visible at all times.
- Fitted seatbelts must be worn whilst operating forklifts and a pre-start check is to be completed prior to operation of the forklift.
- Keys must be removed from all mobile plant equipment when not being driven.
- RAS may remove mobile plant if found onsite after 8:00am to a designated location.
- All operators must have the correct high risk work licence for the equipment they are operating. All licence details must be registered via the mobile plant equipment staff licence details via the portal. Licence/s must be available at all times.
- The site speed limit is 10km/h or "walking pace" , whichever is the slower.
- A spotter must be present when using mobile plant equipment within areas of low visibility - within Exhibition build spaces.
- Every item of mobile plant equipment on-site must be clearly marked with the company name and contact number of the user.
- Pallet jacks are not available onsite for hire or use.
- RAS and its suppliers do not provide complimentary forklift movements - all movements must be pre-booked and paid.

The Roads and Traffic Act requires:

- All vehicles operating on-site (even during events) to have an MS Registration or Permit and to be operated by Licenced drivers.
- MS Permit or Registration must be displayed on the vehicle.
- Do not drive forklifts through crowds.
- Separation between moving plant and pedestrians must be maintained by the Exhibitor/Contractor, either through physical distance and barricades, timings and scheduling or by use of a "spotter".
- Heavy Vehicles have restricted access to the Olympic Park precinct. Check roads - https://maps.transport.nsw.gov.au/egeomaps/restricted-access-vehicles-map/ for more information.
- Shipping container movements are the sole responsibility of the container supplier. The RAS do not have the ability to move, use or unload.
- Forklift attachments must bear the name and address of the manufacturer or agent, model or type number, load rating for each lifting point or load centre, horizontal and vertical centre of gravity, and the weight of the attachment.
- Load rating plates must be readable, list the forklift capacity and list any attachment used and their working load limit.
- Suspension of loads by sling or other equipment directly from forklift times is prohibited.
- Attachments must have secure and reliable means of connecting to the forklift and these must be secured at all times while the attachment is in use.

DELIVERY/RE-SUPPLY DURING SHOW ACCESS

Permitted vehicle delivery entry gate locations and times:

COMMERCIAL LICENSEE	TIME	ENTRY GATES
Commercial Exhibitors	6.30am - 7.45am (Pavilion access @ 7am)	Gate 10 or Gate 13 for Delivery
Carnival	12 midnight - 7.45am	Gate 13
Showbags	12 midnight - 7.45am	Gate 13
Catering	12 midnight - 7.45am	Gate 13
Gate 15 Access	6am - 9am	Gate 15

- Please note the permitted entry date, gate and time marked on your Delivery/Re-Supply Pass.
- NO deliveries will be accepted outside of the times indicated on the Delivery/Re-Supply Pass.
- Prior to public opening, Exhibitors can only access the Pavilion where their stand is located.
- ALL Delivery/Re-Supply Passes must be adhered to the front windscreen on the drivers side of your vehicle at ALL TIMES.
- The driver's mobile number must be recorded on the Delivery/Re-Supply Pass adhered to and visible through the windscreen.
- NO parking on the loading dock. Any unauthorised vehicle parked on the loading dock will have their pass revoked.
- If extra passes are required, contact your Account Manager for approval.
- No vehicles permitted on-site after 8.00am. The RAS will revoke the Delivery /Re-Supply Pass of any pass holder whose vehicle is NOT removed from Sydney Showground by 8.00am.
- RAS/SOPA may close roads and restrict the rights of the public to enter Sydney Showground or any part thereof.
- Delivery drivers are not permitted to operate equipment on-site, other than the delivery vehicle, unless they have completed an induction and provided copies of their licences.
- No deliveries (walk-in) via Members' Entry gate.

B-DOUBLES AND HEAVY VEHICLES

- Heavy Vehicles have restricted access to the Olympic Park precinct. Check roads - https://maps.transport.nsw.gov.au/egeomaps/restricted-access-vehicles-map/ for more information.
- Shipping container movements are the sole responsibility of the container supplier. The RAS do not have the ability to move, use or unload. https://www.nhvr.gov.au/safety-accreditation-compliance/chain-of-responsibility

4. ACCREDITATION & PASS TYPES

4.1 ALLOCATION

The RAS allocates Photo IDs, if applicable, to each Commercial Licensee for staff use only. The number of passes allocated is detailed in the Schedule of Key Terms, available on the Exhibitor Portal (admin fees may apply). Any activity deemed fraudulent by the RAS in relation to passes will result in the immediate cancellation of all relevant accreditation and associated services.

Commercial Licensee with special staffing requirements based on the nature of their display or operation should contact the relevant department Account Manager to apply for additional Photo IDs (subject to management approval and additional fees may apply):

Carnival Department:	02 9704 1137
Catering and Showbags Department:	02 9704 1111
Exhibitions Department:	02 9704 1309
Operations Department:	02 9704 1149
Sponsorship Department:	02 9704 1239

Accreditation to the SRES includes public transport to and from SRES event days (19-30 March).

Each Commercial Licensee must comply with the RAS' requirements in relation to the provision of passes for the Show and the entry of persons into Sydney Showground and the space.

Any passes provided to the Commercial Licensee are for use only by the Licensee pass holder and may not be transferred.

Under no circumstances may a Commercial Licensee sell, exchange or raffle any pass provided by the RAS. The RAS can, without notice and without incurring liability, terminate the Show Licence and escort any Exhibitor/Contractor from Sydney Showground for any accreditation breaches.

4.2 COLLECTION

Commercial Licensee packs containing vehicle passes must be collected from the Commercial Service Centre.

Commercial Licensee Pack issued with presentation of 'Authority to Collect' email (only sent after Schedule of Key Terms accepted, account fully paid, all documentation submitted and reviewed by RAS)

NO personal cheques after 2 March 2027, only credit card payments via the Exhibitor Portal or EFT will be accepted. Bank cheques only accepted with prior RAS approval.

Please note, for security reasons, no Commercial Licensee Packs or passes will be posted by mail.

4.3 PASS TYPES

Digital Photo ID Pass

The Digital Photo ID Pass will display a photograph of the bearer and will permit access to Sydney Showground for bump-in, bump-out and for the duration of the Show. This pass is non-transferable and must be presented on your mobile device when requested.

Digital Photo ID Passes must be applied for online by the Commercial Licensee and all staff details including photos must be uploaded to the LUP online accreditation system no later than 6 March 2027.

It is the responsibility of the Commercial Licensee to notify the Commercial Service Centre of any staff that cease working at the Show so the Digital Photo ID can be cancelled. Email accreditation@eastershow.com.au the first name and surname of the Photo ID to be cancelled (subject line 'CANCELLATION OF PASS'). Cancellations will only be accepted via e-mail and not in person. A cancellation confirmation e-mail will be sent when completed. Reissue of a Digital Photo ID Pass may incur a processing fee of $30.00.

Commercial Sponsor and Space Only (Exhibitor) passes will be blue and valid from Monday 8 March 2027.

Shell (Exhibitor) passes will be yellow and valid from Tuesday 16 March 2027.

Digital Photo ID Contractor Pass

The Contractor Pass will display a photograph of the bearer and permit access during bump-in, bump-out and re-supply. This pass is non-transferable and must be presented on your mobile device when requested. Available for Commercial Exhibitors and Sponsors only.

Delivery Driver Pass

Delivery Driver Pass will permit relevant personnel that require access to the Sydney Showground site during bump-in, bump-out and re-supply only (relevant Vehicle Access Pass must also be used). It will NOT permit access during SRES operational hours.

4.4 VEHICLE ACCESS PASS TYPES

There are three types of vehicle passes which must be displayed at all times when entering/on-site and includes the driver's contact name and mobile phone number. All passes stipulate the entry gates and access times and are only valid for the specified gate/date/time period. For additional vehicle passes contact the relevant department Account Manager.

Please be aware of animal movements on-site and note the speed limit on-site is 10km per hour or 'walking pace', whichever is the slower.

Royal Agricultural Society of NSW (RAS) PARKING CONDITIONS

1. All accidents or emergencies are to be immediately reported to security (24hr) on (02) 9704 1020.
2. The Exhibitor or person responsible for the vehicle (the occupant) agrees to read and obey parking conditions and will comply with directions from RAS Security and Sydney Olympic Park Authority (SOPA) parking officers.
3. Parking pass or tickets must be on display inside the vehicle RAS will regularly check vehicles and Occupants are meeting all requirements.
4. The speed limit is 10km/hr or any other speed limit imposed by the RAS or SOPA.
5. The RAS does not accept any responsibility for any loss or damage to any vehicle, its accessories, contents or other property of for the death or injury suffered to any person or animal, the occupant indemnifies the RAS against any claims or loss or damage arising as a result of the Occupants negligent act or omission.
6. The RAS may allocate alternative Space to the Occupant, and the Occupant must locate any vehicle within marked bays within the the Space. The period of occupation is at the sole discretion of the RAS and the RAS and SOPA reserve the right to fine, penalise or tow away any car, van, trailer, float or any other such vehicle, occupying the Space.
7. Parking is at the discretion of the RAS and may be revoked without explanation.
8. Vehicles must not block emergency egress doors or emergency vehicle access roads and are to give way to emergency vehicles and the Occupant must obey all emergency evacuation procedures.
9. Hosing down of vehicles is not permitted and all open top livestock trucks are to be covered before entering the site to prevent any run-off on the ground. Fines apply.
10. Sleeping is not permitted in the Space unless with prior written approval of the RAS.
11. It is required that all Occupants conduct themsleves in a decent and proper manner. Intoxicated persons will not be permitted.
12. Excessive noise is not acceptable between the hours of 9am and 7am.
13. Closed circuit television surveillance is operated around the Carpark 24 hours/7 days a week.

Bump-in Pass

A Bump-in pass is provided for pre-Show access to Sydney Showground. The pass allows entry for unloading goods/stock at Sydney Showground in a vehicle during the valid gate/date/time period. ALL parking is to occur offsite in parking stations.

Delivery/Re-supply Pass

- Access for date, gate and time validity only.
- RAS will not accept or sign for any deliveries.
- Access only to the Pavilion where stand is located (prior to public opening).
- Pass must be adhered to the front windscreen on the driver's side of vehicle at ALL TIMES.
- Driver's mobile number must be recorded and clearly visible on the pass.
- No vehicles permitted on-site after 8.00am. The RAS will revoke the Delivery Pass of any pass holder whose vehicle is NOT removed from Sydney Showground by 8.00am.
- Delivery drivers entering on a delivery pass are not permitted to work or operate equipment on-site, other than the delivery vehicle, unless they have completed an induction and provided copies of their licence/s.
- NO parking on the loading dock. Any unauthorised vehicle parked on the loading dock will have their pass revoked.
- If extra passes are required, contact your Account Manager for approval.
- RAS/SOPA may close roads and restrict the rights of the public to enter Sydney Showground or any part thereof.

Bump-out Pass

A Bump-out pass will be provided for post-Show access to Sydney Showground. The pass allows entry to load goods/stock at Sydney Showground in a vehicle during the valid gate/date/time period. ALL parking is to occur offsite in parking stations (see 11.2 PARKING).

Parking

Commercial Licensees are responsible for making their own vehicle parking arrangements for the Show. NO parking is available at Sydney Showground during the Show.

The nearest Sydney Olympic Park Car Park is located in P1 car park on Edwin Flack Avenue. The cost of single entry parking at Sydney Olympic Park Car Parks during the Show is $40.

Pre-booked P1 parking tickets can be purchased via the Sydney Olympic Park website:
https://www.sydneyolympicpark.com.au/Parking/

Reproduction of Passes is strictly prohibited.

SRES is not liable for any vehicle damage or parking fines incurred.

5. GENERAL INFORMATION

5.1 OPERATING HOURS

	TIME
Commercial Exhibitor (excluding The Distillers' Den)	9.00am - 7.30pm (8:00pm* Woolworths Fresh Food Dome, Home & Lifestyle and Pet Pavilion. Weekends and Easter Long Weekend) 9.00am - 7.00pm Weekdays
The Distillers' Den (Wynne Pavilion)	10.00am - 7.00pm
Showbag Licensee	9.30am - 9.30pm
Carnival Licensee	9.00am - 9.30pm Main Carnival 9.00am - close Kids' Carnival
Catering Licensee	9.00am - close

5.2 ACCESS TIMES

	TIME
CARNIVAL & CATERING	
SHOWBAG LICENSEES Vehicle/Pavilion access pass and digital photo ID pass	12 midnight - 7.45am
COMMERCIAL EXHIBITOR VEHICLE ACCESS - Delivery/Re-supply Pass and digital photo ID pass	6.30am - 7.45am
COMMERCIAL EXHIBITOR PAVILION ACCESS via car, walk-in/hand-held deliveries (Photo ID required) to your booked Pavilion	7.00am - 9.00am
COMMERCIAL EXHIBITOR VEHICLES (including fork lifts)	MUST leave site by 8.00am
COMMERCIAL EXHIBITORS	Must leave pavilions 15 mins after Pavilion closing

5.3 VALUE DAYS

DAY	THEME
Thursday 19 March	Opening Day
Monday 22 March	Seniors' Day
Tuesday 30 March	Kids' Day

5.4 GRAND PARADE TIMES

The Grand Parade is held at Sydney Showground ENGIE Stadium.

DAY	TIME
Saturday 20 March	4.00pm - 4.35pm
Monday 22 March	4.40pm - 5.15pm
Saturday 27 March	4.00pm - 4.40pm

5.5 COMMERCIAL EXHIBITOR AWARDS

Each year the RAS conducts an award program for the Best Exhibits at the Show. All Commercial Licensees are eligible for these awards.

The objective of the awards is to encourage Exhibitors to maintain high standards in presentation, appeal and personnel while exhibiting at the SRES and at the same time, obtain a greater return from their investment by creating more interest in their product.

Judging of the Commercial Exhibitor Awards will take place on Monday 22 March and Tuesday 23 March with awards presented Thursday 25 March 2027.

5.6 MEDIA

Commercial Licensees must not speak to the media concerning RAS or general SRES matters unless approved by the RAS Media Department. Any questions relating to the media please contact RAS Media pre-Show 9704 1453 or during Show 9704 1042. Media Accreditation can be obtained at www.eastershow.com.au/about-us/media/media-accreditation/

5.7 AREA SUPERVISORS

Each Commercial Pavilion will have an Area Supervisor monitoring the operation of Commercial Exhibitors and Showbag Licensees in their designated areas during the Show. Area Supervisors have the authority to inspect and regulate activities in accordance with this Event Manual and the Schedule of Key Terms, under the direction of the SRES Operations Department and Exhibitions.

Area Supervisors will be responsible for the opening and closing of Pavilions on a daily basis. No access will be granted into the Pavilion prior to the Area Supervisors completing a safety check of the space and opening and closing of access doors with Security. Any breach of this condition may result in vehicle or digital photo ID passes being cancelled.

Area Supervisors can be contacted by Commercial Exhibitors/Showbag Licensees to address any issues and to provide operational assistance within the Pavilion during Show hours. Should any dispute between Commercial Exhibitors and/or the public persist, an appointment should be made with the SRES Operations Department on 02 9704 1368.

5.8 STAND NUMBERS

Prior to the opening of the Show all exhibits at Sydney Showground will be issued with a stand number. The lettering indicates the location of the exhibit and the number is the space number (stand numbers and locations may change each year). Stand numbers assist visitors and judges to locate exhibits, these numbers must be displayed in a prominent position for the duration of the Show. This number MUST be quoted when contacting Venue Operations Help Desk.

If you have not received your stand number by Thursday 18 March, please contact your Account Manager.

5.9 INSURANCE

Property at Sydney Showground

Each Licensee and Contractor indemnifies and holds harmless the RAS, its officers, employees and agents, from and against all claims, demands, actions, proceedings, liabilities, losses, damages, costs and expenses (including legal costs on a full indemnity basis) suffered or incurred by the RAS arising out of, or in connection with:

(a) any breach of the Agreement by the Commercial Licensee or Contractor; and

(b) any loss of, or damage to, property, or any injury to, illness of, or death of any person, to the extent caused or contributed to, directly or indirectly, by any act, omission, negligence, default or misconduct of the Licensee or Contractor, or any of its officers, employees, agents, subcontractors, volunteers or representatives.

All Licensees and Contractors enter, occupy and use Sydney Showground at their own risk and are solely responsible for

insuring their own goods, equipment, stock, materials and other property against loss, damage or theft. The RAS accepts no responsibility or liability for any loss of, damage to, or theft of such property, however caused.

Licensees and Contractors must take all reasonable precautions to protect and secure any property brought onto Sydney Showground. Any theft, loss or damage must be reported immediately to Sydney Showground Security and confirmed in writing as soon as practicable.

Motor Vehicle Insurance

Any person operating or bringing a motor vehicle onto Sydney Showground must maintain current and valid Motor Vehicle Third Party Property Damage Liability Insurance and, upon request, provide satisfactory evidence of such insurance to the RAS.

Personal Accident and Worker's Compensation Insurance

All Licensee and Contractors enter and operates at Sydney Showground at its own risk and are responsible for any personal injury, loss or damage arising from its activities. Licensees and Contractors must maintain and ensure that their employees, agents, contractors and volunteers maintain, appropriate personal accident insurance or equivalent coverage.

All Commercial Licensees/Contractors must declare they have:

- Valid Workers' Compensation Insurance applicable in NSW (excluding Sole Traders).
- Paid all Workers' Compensation premiums associated with the work to be performed.
- Checked that their subcontractors are classified in the correct industry.
- Provided a valid copy of their Certificate of Currency to the RAS via the Exhibitor Portal.
- Exhibitors must declare on the Exhibitor Portal if they are exempt from Workers' Compensation Insurance.

The Licensee must ensure that it, and all employees, agents, contractors and volunteers engaged by it, are appropriately covered by personal accident insurance or equivalent coverage. The RAS will not be liable for any personal injury, loss, damage, claim or expense arising from the Licensee's failure to maintain such coverage. The Licensee releases, indemnifies and holds harmless the RAS, its officers, employees and agents from and against any and all claims, liabilities, losses, damages, costs and expenses arising directly or indirectly from such failure.

For further information regarding insurance requirements and obligations, please refer to your Agreement.

Public & Products Liability Insurance

All Licensees, Contractors, Sponsors and Participants enter the Showground entirely at their own risk. Each Licensee and Contractor is responsible for maintaining adequate insurance coverage for its own activities and must provide evidence of valid Public and Product Liability Insurance with a minimum coverage limit of AUD $20 million per occurrence through the Exhibitor Portal. This policy must provide coverage for any liability arising from the Licensee's activities and must note the Royal Agricultural Society of NSW as an interested party on the policy.

For further information regarding insurance requirements and obligations, please refer to your Agreement.

5.10 AUDIT OF RECORDS

Catering and Showbag licensees may be subject to random audits conducted by the RAS or the auditors. Records and documents in respect of sales, revenues, cash collection and otherwise in order to ascertain the operating and reporting results of the Licensee may be requested. Please refer to your Show Licence for further information.

5.11 STATUTORY OBLIGATIONS

All Statutory requirements must be met by the Commercial Licensee including but not limited to the WH&S Act and Regulation and Codes of Practice, EP&A Act, SafeWork NSW, NSW Road Transport Act, Motor Accidents Act, and the requirements of SOPA. Commercial Licensee's exhibition stands must comply with the requirements of Federal Disability Discrimination Act (DDA), the NSW Anti-Discrimination Act (ADA), and the relevant Australian Standards including AS 1428 to allow access for all patrons.

5.12 USE OF LICENSED SPACE

The permitted use of each licensed space is detailed in the schedule of key terms for each licensee.

5.13 WORKING WITH CHILDREN

The SRES is a child-related entertainment venue. Accordingly, all Licensees and their staff, whether paid or unpaid, engaged at the SRES must comply with all applicable child protection legislation.

Licensees are required to comply with all relevant Working with Children legislation. Any employee or volunteer aged 18 years or over who is undertaking a child-related role or who may have direct, unsupervised contact with children must provide the RAS with evidence of a valid Working with Children Check no later than one (1) month prior to the commencement of the Show.

All persons attending or working on the Showground must adhere to the Child Safe Code of Conduct, which is available online via www.ocg.nsw.gov.au

6. COMMERCIAL EXHIBITOR SPACE REGULATIONS

6.1 PRESENTATION

- Shell scheme stands: Maximum height of 2.4m.
- Space-only stands: Maximum height of 2.4m, unless written approval is granted.
- Signage above 2.4m: Requires prior approval and must:
    - Not exceed 3.5m total height
    - Have a plain white, non-transparent back
- No flags, banners, tear drops allowed inside pavilions.
    - No spinning wheels
- One teardrop banner per 9sqm (outdoors) max 2.4m height.
- No umbrellas permitted anywhere unless pre-approved.
- Nothing may extend outside your licensed stand space (including overhangs or decals).
- Olympic Boulevard side walls will remain open for clear visibility across the space.

Stand Construction Guidelines

- Exhibitors cannot use walls or structures of other exhibitors or the venue.
- Space-only stands must be fully finished on all sides, including outward-facing walls.
- No drilling, nails, screws, or damage to floors, walls, pillars, or fixtures.
- No modifications allowed to fascia boards.
- All construction debris (e.g. nails, tape) must be removed during build and dismantling

General Display Guidelines

- All products and furnishings must stay within your stand boundaries.
- Items cannot be hung from venue structures or fixtures.

Around the Grounds:

- No umbrellas are permitted.
- All products/furnishings to remain within the stand parameters.
- Olympic Boulevard side wall must be open to allow a clear line of sight.

6.2 FALSE CEILINGS

Temporary exhibit false ceilings made of non-combustible, fire retardant materials, which permit water to flow through freely may be permitted subject to the Commercial Licensee notifying the RAS in writing prior to the construction.

Where a stand and/or structure is covered by a temporary false ceiling on the premises or any part of Sydney Showground, the Licensee must ensure:

- The stand and/or structure have smoke detectors of a type, which comply with AS 3786.
- Additional two (2) fire extinguishers of a type approved suitable for extinguishing electrical fires by Fire & Rescue NSW are supplied for each floor.
- The RAS will supply, at the Commercial Licensee's expense, a trained person dedicated to keeping a fire watch on a twenty four (24) hour basis.

Camouflage net covering may be permitted provided the Commercial Licensee submits a written request for prior RAS approval.

6.3 FLOOR LOADS

Floor loading in the Woolworths Fresh Food Dome Exhibition Hall and Halls must not exceed 20kPa. A 5kPa indoor floor loading limit applies to meeting rooms, foyers, and function rooms.

Floor loading limits also apply to temporary structures, please contact the SRES Operations Team for information specific to your licensed space.

6.4 PAINTING

Major painting of displays and exhibition materials is not permitted on Sydney Showground.

"Touch-up" painting of displays is permitted on Sydney Showground during the bump-in dates only, provided all safety precautions and protective surface coverings are put in place.

Safety precautions include:

- Paint area must be properly ventilated.
- Use non-toxic paints.
- Cover floors with plastic over-lay or drop sheets.
- Do not paint near the vertical structures (i.e. walls) of premises.
- Do not wash paint material within or around the premises.

Safety Data Sheets are required for all paint, chemicals and hazardous substances used on-site.

6.5 CONSTRUCTION & DISMANTLING OF BOOTHS & STRUCTURES

All exhibits are required to construct rear wall and partition walls, unless otherwise specified, from floor to a minimum height of 2.4m, suitable floor covering and good lighting. Any stand over 2.4m high must be approved in writing by RAS Head of Commercial and the Manager, Exhibition Sales. No signage or attachments are to exceed 3.5m from ground level (excluding the Woolworths Fresh Food Dome and Fashion & Style Pavilion which may not exceed 2.4m in height). Exhibitors should note that walls facing onto aisles or walkways are not permitted unless approved by the RAS.

All stands or structures must be constructed in accordance with the Australian Standards including the National Construction Code Series (NCC), AS 1428 Design for Access and Mobility, AS 1576 Scaffolding, and other relevant Statutory requirements including SafeWork NSW requirements, legislation, Codes and Regulations and Sydney Olympic Park Authority (SOPA). SOPA guidelines are available by following https://www.sydneyolympicpark.nsw.gov.au/sites/default/files/2024-08/guidelines-for-events-held-within-sydney-olympic-park-august-2020.pdf

Any Licensee proposing to erect brick, stone or block walls, etc shall lay plywood plus visqueen heavy duty building paper or similar material on the floor under the walls to protect the floor surface.

The RAS is entitled to remove at the Licensee's cost, any form of construction or structure which does not comply with the statutory requirements or which infringes the above regulations.

All temporary or two storey structures, temporary seating, platforms or stages of any kind must be inspected and certified by a structural engineer prior to occupation and must be constructed with reference to the Sydney Olympic Park Authority Guidelines for temporary structures; see link above. Evidence of this is required by the SRES Operations Department prior to opening of the Show, no later than Friday 5 March 2027.

The RAS only permits the use of a residue-resistant, single-sided and double-sided cloth-backed tape for securing carpeting and other floor coverings to the concrete flooring. All such tape must be removed by the commercial exhibitor or contractor when the relevant equipment is removed.

6.6 TEMPORARY FLOORS

All temporary floors must comply with relevant Australian Standards and Codes and be fully accessible.

Any step, edge, ramp or any other part of the display must be wholly within the stand and not extend into the aisle.

6.7 DOUBLE STOREY STANDS & STRUCTURES

All double storey stands and structures are subject to approval by the SRES Operations Department.

Temporary structures must comply with either the relevant Building Code or be certified by a competent person (Engineer or degree qualified builder) via an Engineering Certificate/Report.

Load bearing capacity of mezzanine levels being used as a storage area for product must be clearly shown on the relevant mezzanine level and identified on the relevant engineering reports submitted to the RAS prior to use of the temporary structure as a place of work.

Railings should at a minimum comply with AS/NZS4994 – Temporary Edge Protection series unless a system equal or better than AS/NZS 4995 is adopted. In addition, stairways should at a minimum comply with AS1657:1992 unless a system equal or better than AS 1657:1992 is adopted. Reference to handrails/stairs is to be included in engineering report.

A system must be implemented to prevent the overloading of pallets/material and to control the risk of items falling.

SWMS are required for all high risk construction work, involving the risk of a person falling more than 2 metres or work that is carried out at a workplace in which there is any movement of powered mobile plant. Copies of SWMS must be readily accessible to workers/RAS/SafeWork NSW and kept until the high risk construction work to which it relates has been completed.

All workers undertaking construction work must have a construction induction card. Fire Fighting Equipment must be installed and accessible within the stand including two additional fire extinguishers of a type approved suitable for extinguishing electrical fires by the Fire & Rescue NSW for each floor.

6.8 TEMPORARY DEMOUNTABLE STRUCTURES

Prior RAS approval must be obtained for all temporary demountable structures (outdoors only) including tents, marquees, "hoeckers" or similar must be designed, erected, maintained and operated as if they are permanent buildings by competent persons and comply with the Building Code of Australia and all other current Statutory Regulations including maximum population, fire safety, fire resistance level, structural adequacy and accessibility.

Temporary demountable structures must be capable of withstanding all forces that they may be reasonably be expected to encounter including floor loadings, crowd pressures and wind loading. No marquee structures are permitted inside Pavilions. Spikes in the ground and tie-off points are not permitted. An engineer's certificate for any structure must be obtained prior to occupation of the space and submitted to the SRES Operations Department.

All stands or structures must be constructed in accordance with the Australian Standards including the National Construction Code Series (NCC), AS 1428 Design for Access and Mobility, AS 1576 Scaffolding, and other relevant Statutory requirements including SafeWork NSW requirements, legislation, Codes and Regulations and Sydney Olympic Park Authority (SOPA). SOPA guidelines are available by following the link https://www.sydneyolympicpark.nsw.gov.au/sites/default/files/2024-08/guidelines-for-events-held-within-sydney-olympic-park-august-2020.pdf

6.9 ACCOMMODATION ON-SITE

Accommodation on-site is strictly prohibited for Commercial Exhibitors excluding Carnival and Agricultural Exhibitors with prior RAS approval. Approved exhibitors must have details registered and staff wristbanded.

Accommodation is provided exclusively to Agricultural competitors. No other person will be provided accommodation and staying on-site or in the Sydney Olympic Park car parks overnight is prohibited.

6.10 FIRE REGULATIONS FOR APPROVED ACCOMMODATION STRUCTURES

Storage of any of the following, or similar materials/items inside or within 5m of any portable building/s is strictly prohibited:

- Straw, hay or grain fodder.
- Bottled gas propane, LPG or other (regardless of size).
- Petrol or diesel fuel (regardless of volume).
- Foam/plastic mattresses.

The following activities are strictly prohibited within any portable building/s:

- Cooking or use of electric cooking appliances (fry pans, slow cookers, toasters, sandwich makers etc).
- Naked flames of any description.
- Gas fuelled lights or appliances.
- Heating appliances of any description.
- Any appliance or equipment that produces heat, sparks or flames.

7. SERVICES

The following services are available subject to order approval and payment:

- Utilities (plumbing and gas)
- Electrical

Commercial Licensees are required to order and pay for the relevant utilities by the due date on the Exhibitor Portal. Any work carried out during the Show must be approved by the Manager, Exhibition Sales and payment made prior to the start of any works.

7.1 UTILITY SERVICES

- The RAS can provide Plumbing (Drainage, Water and Natural Gas) services to the Licensee at Sydney Showground (charges will apply).
- Only an RAS approved electrical service provider is permitted to provide electrical, compressed air and lighting services to the Licensee. The electrical service providers are permitted to plug directly into either the pit and/or wall sockets provided.
- The RAS will undertake all hard wire connections into the service tunnels.
- The consumption charges for these services are metered and charged by the RAS or Exponet to the Commercial Licensee. The consumption charge rate is available upon request.
- The RAS will oversee the draining of all exhibits and ancillary equipment containing water at the end of the Show.
- No water is to be discharged onto the floor of the premises or via shared drainage.
- Access to waste must be included with all BYO sinks.

Utility Technical Specifications:

Premises have an extensive service pit, trench and tunnel system under the floor through which electrical, water, drainage and telecommunication systems are channelled.

- Access to the tunnel system is strictly limited to RAS personnel.
- Access to the service pit and trench system is strictly limited to an RAS approved electrical service provider and approved telecommunication service provider.
- No waste or other rubbish is to be placed in the service pits.

7.2 ELECTRICAL SERVICES

RAS appointed electricians must complete all final hardwired connections to electrical mains.

The RAS is not responsible for the supply or lack of supply of electrical services including any loss, damage or inconvenience to any equipment or person as a result of the use of the electrical service.

Commercial Licensees/Contractors;

- Are not permitted to connect to the precinct electricity supply.
- Must not affix, store or discharge waste into pits/trenches, only into designated areas fitted with proper plumbing.

Electrical installations must:

- Comply with the relevant Australian Standards including AS 3000 and AS 3002.
- Be tagged and tested according to SafeWork NSW guidelines.
- Be protected by a Residual Current Detector (RCD or "Safety Switch") according to AS 3190 and SafeWork NSW guidelines.
- Be accessible at all times including all electrical panels, plugs, sockets and meters.
- Not lay cables on the ground/floor in areas accessible to the public. In all other situations, cables may be laid on the ground for short distances provided that suitable means of mechanical protection are provided.
- Not use piggyback extension leads and double adaptors.
- Ensure electrical portable outlet devices are adequately supported by a rigid section of the concession structure and shall not be laid on the ground.
- Ensure that nothing is affixed to, stored, or discarded in the utility pit and trenches (waste discarded only into designated areas fitted with proper plumbing).

Festoon lighting (subject to RAS approval)

- Must not be located within 150 millimetres of flammable material or metallic structure.
- No lamp holder is within 2.5 metres of the ground.
- Display flood lamps must be fully enclosed.

For further information, contact the SRES Operations Department.

7.3 GAS CONNECTIONS

Gas installations must;

- Complete notification on the Exhibitor Portal of all gas equipment/appliances.
- Comply with the relevant Australian Standards AS 1940, AS2030, AS/NZ 1596 and AS 4563/2022 for catering gas equipment for all Gas and LPG installations.
- Not connect to Sydney Showground gas supply mains by Licensee or Licensee's contractor
- Have isolation valves accessible at all times.
- Have a Certificate of Compliance.
- Not be used inside a building.
- Be stored in such a way to secure against tipping.

Contact the SRES Operations Department for more information.

LPG Cylinders must;

- Be stored and used in accordance with the Australian Standard AS/NZ 1596:2014 and any Statutory and Regulatory requirements. If there is any failure to comply with this requirement the RAS may, without incurring any liability, remove the cylinders to a safe place and/or terminate the Show Licence.
- Be stored outside in a well-ventilated area, be carried and stored upright at all times (regardless of whether they are full or empty).
- Be stored in a lockable cage or locked together using chains.
- Not be stored or used near petrol, flammable liquids or aerosols.
- Be turned off firmly when not in use.
- Have pressure relief valves facing away from dwellings and combustible materials where possible.
- Have a current LPG compliance tag affixed (all Catering Sites).
- Have current registration with SafeWork NSW for Pressure Vessels.

More information on LPG safety can be obtained by visiting:
https://www.fairtrading.nsw.gov.au/buying-products-and-services/product-and-service-safety/gas-safety

7.4 WATER & WASTE CONNECTIONS

RAS appointed plumbers must complete all connections to water or waste drainage. The RAS is not responsible for the supply or lack of supply of water services including any loss, damage or inconvenience to any equipment or person as a result of use of the water/waste connections. Any extra plumbing works during the Show needs to be approved by the relevant SRES contact.

Commercial Licensee/Contractors;

- Are not permitted to connect to the precinct water supply or waste drainage.
- Must not affix, store or discharge waste into pits/trenches, only into designated areas fitted with proper plumbing.

Water installations must;

- Comply with the relevant Australian Standards
- All isolation valves must be accessible at all times.

For further information, contact the SRES Operations Department.

7.5 WIFI CONNECTION

Please note that due to the exceptionally high demand for Wi-Fi connections during the Show, exhibitor Wi-Fi is not available We recommend using your mobile phone as a personal hotspot for internet access.

SHOWSAFE

SHOW*SAFE* – Safety and Security is everyone's responsibility.

SHOW*SAFE* is the name of the combined efforts of the Sydney Showground WHS and Security programmes. The objective is to **MANAGE RISKS AND PREVENT ACCIDENTS.**

The community has high expectations of SYDNEY SHOWGROUND when it comes to managing risks to protect employees, visitors/guests, volunteers, contractors, Licensees and the general public from harm. It also makes good business sense to take all reasonable care to protect the health, safety and welfare of employees and visitors, and it's the Law.

Everyone has a Part to Play

ROLES AND RESPONSIBILITIES for safety are covered by the Work, Health & Safety Act and Regulations, and are regulated by SAFEWORK NSW (www.safework.nsw.gov.au) .

Responsibility cannot be delegated and severe penalties apply to those who break the law.

PCBU	A PCBU must ensure, so far as is reasonably practicable, the health and safety of; • Workers engaged or caused to be engaged. • Workers whose work is influenced or directed by the person whilst at work. • The health and safety of other persons is not put at risk from work carried out.
	A PCBU must as far as reasonably practicable ensure; • The provision and maintenance of a work environment without the risk to health and safety. • The provision and maintenance of safe plant and structures. • The provision and maintenance of safe systems of work. • The safe use, handling, and storage of plant, structures and substances. • The provision of adequate facilities for welfare at work including access and egress. • The provision of information, training, instruction or supervision necessary to protect all persons arising from work activities. • Monitoring of workers health and work conditions.
OFFICERS	Duty of Officers (sect. 27); • If a PCBU has a duty or obligation under this Act, an officer of the PCBU must exercise due diligence to ensure that the PCBU complies with that duty or obligation. • An officer of a PCBU may be convicted or found guilty of an offence under this section whether or not the PCBU has been convicted or found guilty of an offence.
WORKERS	Duty of Workers (sect.28) While at work, a worker must; • Take reasonable care for his or her own health and safety, and • Take reasonable care that his or her acts or omissions do not adversely affect the health and safety of other persons, and • Comply, so far as the worker is reasonably able, with any reasonable instruction that is given by the PCBU to allow the person to comply with this Act, and • Co-operate with any reasonable policy or procedure of the PCBU relating to health or safety at the workplace that has been notified to workers.
OTHERS	Duty of other persons at the workplace (sect. 29); • Take reasonable care for his or her own health and safety. • Take reasonable care that his or her acts or omissions do not adversely affect the health and safety of other persons. • Comply, so far as the person is reasonably able, with any reasonable instruction that is given by the PCBU to allow the PCBU to comply with this Act.

DUE DILIGENCE AND 'DUTY OF CARE' requires **everyone** involved to be committed to carry out their legal duties, identify and assess the hazards and risks in the workplace on an on-going basis and take all reasonable precautions with respect to those risks to prevent harm.

TAKE SPECIAL CARE always to protect yourself and others against any loss or injury.

HAZARDS are anything with the potential to harm you, property or the environment. Hazards arise from the work environment, use of equipment and substances, poor work design, systems or procedures and behaviour. Controlling the risk from hazards reduces injuries.

HAZARD MANAGEMENT STEPS in order of priority are:

1. **IDENTIFY HAZARDS.** Safety check/inspect your workplace. Be alert!
2. **ASSESS THE RISK** by asking yourself "What could go wrong."
3. **CONTROL THE RISK** Speak to your Manager about safety training & ways to firstly (1) **Eliminate (remove) Hazards** from the workplace; (2) **Substitute Hazards** for something less hazardous; (3) **Isolate Hazards**; (4) **Safe Work Systems/Methods** to get the job done or (5) **PPE** - the last and least effective risk control.
4. **EVALUATE** the control - Is it effective?

INDUCTION AND CONSULTATION

Your manager must consult with you, train you in safe work systems/methods, provide a site-specific safety induction before you start work and supervise you. If in doubt – Ask your Manager.

CONDITIONS OF ENTRY TO SYDNEY SHOWGROUND

All persons entering Sydney Showground are subject to the Conditions of Entry to Sydney Showground on display at information points around Sydney Showground.

APPROVALS/CERTIFICATION/AUTHORITIES/STANDARDS

All work, equipment and events shall comply with the relevant requirements of any Statutory Authority having jurisdiction over the work including approvals, licences, tests, certification or competency requirements, legislation, Australian Standards, the Building Code of Australia, Environmental Codes, Codes of Practice, and Sydney Showground WHS and Environmental Policies.

MEDIA ENQUIRIES must be directed to your Manager. Designated Sydney Showground spokespersons only should speak to the media.

SAFE SYSTEMS/METHODS OF WORK APPLY TO ALL TASKS and must meet or exceed legislative requirements. Your Manager is obliged to consult with you, supervise you and to provide training in safe work practices. The following is an abridged version of the Sydney Showground' Safe Systems of Work (SSW) as a guide. Seek detailed instructions on SSW and work specific tasks from your manager.

Access to any area or use of any plant and equipment without authorisation is prohibited.

Alcohol use or consumption is not permitted where safety may be affected. Alcohol consumption is only permitted in licensed areas.

Animals are not permitted on site without authorisation. Keep well clear of animals and animal waste. Wash your hands after coming in contact with either animals or animal waste. Keep away and keep people away.

Asbestos or Lead in any form is prohibited.

Barricades and Safety Warning Signs must be used where there may be a risk to other employees or visitors entering hazardous areas and/or where machines are in use. Keep away and keep people away.

Biological Hazards may be swallowed, inhaled, absorbed or penetrate through the skin and may include human body fluids, waste, sharps or first aid dressings. Keep away and keep people away. Report syringes to Security or Cleaning.

Changes to Workplace Layout, Equipment or Procedures may present workplace or environmental hazards, particularly the layout of event areas which may change from day-to-day. Keep alert. Know the location of the nearest fire exit and fire appliances.

Cleanliness and Hygiene is essential. Wash your hands before eating, or handling food.

Children are not permitted in work areas. Do not leave children unattended.

Compressed Air and High-Pressure Cleaning is not permitted on site without notifying Sydney Showground first.

Cooking and Heating Appliances are not permitted without Sydney Showground approval.

Confined Space work is not permitted without Sydney Showground approval.

Contractors and Licensees are obliged to work safely and to include the safety of Sydney Showground employees and visitors in their safety plans. Report unsafe practices at events or by contractors to your Manager.

2027 EMERGENCY PROCEDURES

RAS SECURITY CONTROL: 9704 1020 EMERGENCY DIAL: "000"

TEXT: 0427 010 239

FIRE

- DO NOT block fire exits or fire fighting appliances
- DO NOT prop fire-doors open - keep aisles clear

R	**Rescue** any persons in immediate danger
A	Raise the **Alarm**. Use the Warden Phone (WIP) 9704 1020 or call "000"
C	**Contain** the fire by closing doors
E	**Extinguish** the fire if it is safe to do so

MEDICAL

RAISE THE ALARM! - 9704 1020

D	Check for **Danger** - Check your safety
R	**Responsive?** - Conscious or not?
S	**Send** for help
A	Open **Airway** - Clear if needed
B	Check for **Breathing** - Check rise/fall of chest
C	Start **CPR** - 30 compressions: 2 breaths Continue 30/2 until help arrives
D	Attach **Defibrillator** [AED] (when available) Follow AED voice prompts

- **DO NOT** move the casualty unless exposed to a life-threatening situation
- Remain with the casualty and provide assistance if it is safe to do so

EVACUATION

Know the location of all Fire Exits nearest you

You will hear....

EVACUATION ALARM "Whoop Whoop"....

- Locate the nearest fire exit
- **Evacuate Now! Do not Wait.**
- DO NOT Use Lifts
- Assemble as directed by the Fire Warden
- Do not re-enter until authorised by the Fire Warden

BOMB THREAT

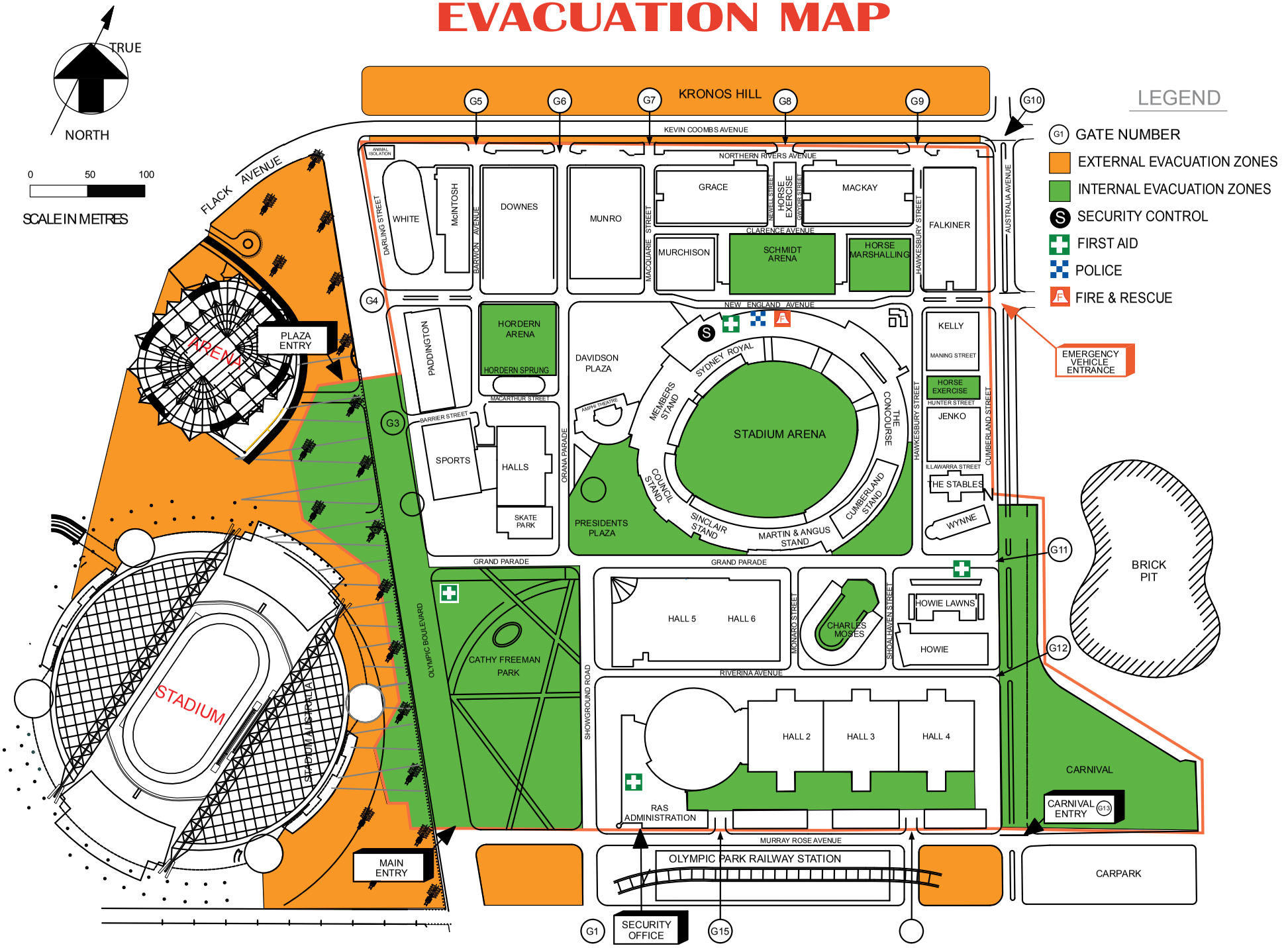
If you receive a Bomb Threat

- Obtain as much information as possible
  - "When will it explode?"
  - "Where did you put it?"
  - "What does it look like?"
  - "Why did you do it?"
- Record details and time on a piece of paper
- Under NO CIRCUMSTANCES should you hang up the phone!
- DO NOT touch any suspicious items found
- **Raise the Alarm! - 9704 1020**

SECURITY

DO NOT leave children without adult supervision
DO NOT leave valuables exposed or unattended
BE ALERT and report unusual or suspicious items
DO NOT touch suspicious items - notify security and keep others away
BE ALERT and report unusual or suspicious behavior
IF YOU SEE SOMETHING - SAY SOMETHING - TEXT 0427 010 239

EVACUATION MAP



Damp or Wet Areas may present risk of electric shock, slips and falls. Do not use electrical appliances in damp or wet areas. Clean up spills immediately. Keep away and keep people away.

Danger or Safety Lock-Out Tags warn others away. Danger-Tag, isolate and report any unsafe plant or equipment including ladders. Do not remove existing Danger-Tags (except by the signatory).

Dangerous Things, Restricted and Prohibited Items or other items that may cause injury or public nuisance are not permitted in the workplace

Dust and Fumes may present a respiratory, explosive or environmental hazard. Wear PPE. Keep away and keep people away.

Electricity: No "live" electrical work is permitted. Do not use damaged electrical items and equipment. Check the electrical 'test-tag' date on tools and equipment. Do not use tools or equipment without a current 'test-tag.' "Safety Switches" or RCD's must be used for all portable tools and equipment, and event/temporary 240v power. Test "Safety Switches" or RCD's each time before use. Do not overload power points or use double adaptors.

Environment needs your protection. Do not discharge or wash substances into the stormwater system or drains. Use recycling facilities.

Ergonomics: Ensure correct posture, no overreaching/twisting and take regular breaks from repetitive tasks.

Explosive Powered Tools are not permitted without Sydney Showground approval.

Fatigue is tiredness that results from physical or mental exertion arising from work that requires anyone to maintain a high level of concentration or intense interpersonal interactions. Fatigue may be generated by excessive shifts, shiftwork or stress and will be avoided by limiting shifts to less than 14 hours and no more than 7 continuous days.

First Aid is available via Sydney Showground Security. Contractors & Exhibitors are required to provide first aid coverage for their staff and event. Report injuries and sickness to your Manager and Security immediately.

Fire Safety: Do not lock or block fire exits, aisles or access to fire appliances including fire extinguishers, fire hydrants or hose reels. Familiarise yourself with the nearest fire appliances, fire exits and emergency procedures. No naked flames or "hot work" eg, electric or oxyacetylene cutting or welding, or abrasive grinding without Sydney Showground approval. No gas bottles or flammable liquids stored indoors overnight. Do not use cooking or heating appliances except in areas approved by Sydney Showground. Overhead banners, signs, stage/display sets, scenery or themes must be non flammable. Refuelling is not permitted indoors.

Hazardous Substances, Chemicals & Dangerous Goods are not permitted on site without Sydney Showground approval. You must be trained in the safe use of chemicals & hazardous substances by your manager. Report spills immediately. Use PPE. Keep away and keep people away. See SDS & PPE.

High Visibility Clothing must be worn if working on roads, dock areas, near machines (especially at night) in work areas or if people are working above.

Hot Surfaces and Liquids may cause burns. Wear PPE. Keep away and keep people away.

Information on safety and SSW is available from your manager, manufacturers and SafeWork NSW including Codes of Practice for certain activities. If in doubt – Ask your manager.

Keep Clear of work areas, machines and moving parts, rigging, forklifts, cranes, vehicles, traffic, loading dock areas, overhead work, scaffolds, stages, service pits or excavations. Keep away and keep people away.

Ladders must be inspected before use. Do not substitute other things for ladders. Do not use or repair faulty or damaged ladders. Ensure the ground is a firm and level surface. Do not attempt to carry heavy loads or equipment and ensure both hands are free while climbing. Aluminium ladders will not be used where there is a chance of electric shock.

Lighting Levels must be adequate for the task.

LPG installations must comply with Australian Standards & SafeWork NSW requirements, have a current certificate of compliance and test date, and secured against tipping. Check the valves, gas lines and fittings for cracks or damage. No LPG storage indoors overnight. Keep away and keep people away.

Manual Handling includes lifting, lowering, pushing, pulling, carrying, holding or restraining objects. Use mechanical aids if possible. Never move anything that is too heavy or awkward for you. Use correct lifting techniques. Your manager must train you in correct lifting techniques for your task. Use PPE.

Mobile Plant Equipment Equipment and Tools shall be suitable for its task and to SafeWork NSW standards. Do not use any equipment if you have not been trained, are not fully competent in its use, do not hold a current certificate of competency or licence, or you are not authorised in its use (be ready to present your certificate/licence on demand). Do not use faulty or damaged plant equipment or tools, or leave it unattended. Conduct the manufacturer's safety checks before use. Do not tamper with or remove safeguards. Do not hitch or tow, carry passengers, or allow unauthorised use. Enure plant equipment and tools regularly used are maintained to the manufacturer's recommendations and Codes. Do not wear jewellery or loose clothing while operating any machine. Check the path of travel first. Look carefully for open service pits, temporary overhead obstructions or ground level services installed for events. Keep away and keep people away.

Noise levels must comply with SafeWork NSW workplace noise exposure guidelines. Use PPE. Noise levels must not disturb events.

Outdoors: Keep watch for changes in weather and move indoors during high winds, storms or lightning. Protect yourself from the sun. Wear a hat, 30+ sun-block, long sleeves, trousers, and UV sunglasses. Take breaks in the shade and drink plenty of water.

Prescription Drug use or consumption is not permitted under any circumstances where safety may be affected. Illegal drug use will be reported to the Police.

Personal Protection Equipment (PPE) may be required to protect you from falling (safety harness), or to protect your body including face, eyes, ears, lungs, feet, head and hands for specific tasks or the use of hazardous chemicals. PPE is the least effective way to control risk. Your manager must provide you with the correct PPE and appropriate training in its use. Do not use PPE unless you are fully trained in its safe use, storage and maintenance. PPE must be checked before use for correct fit, correct type and no damage. Do not reuse disposable, contaminated or damaged PPE.

Rigging, Scaffolding, Roof or Overhead work is not permitted without Sydney Showground approval and must be correctly maintained during use. Keep away and keep people away.

Safety Signage must be clearly displayed in hazardous locations. Obey all safety signs. Do not remove or damage safety signs. Determine if multi-lingual signs are needed.

Safety Data Sheets (SDS) for hazardous substances and chemicals provide instructions, health warnings and first aid advice. SDS must be made available on-site for you by your manager. Read the SDS and consult with your manager before using, handling, transporting or storing chemicals. Use PPE.

Service Pits and Drains: Do not leave service pits, excavations or drains open. Close up, erect barriers and install hazard signage. Keep away and keep people away.

Skylarking or Unsafe Behaviour is not permitted.

Slips, Trips and Falls: Eliminate slip, trip or fall hazards in your work or public areas. Keep all areas free of rubbish or loose items. Watch out for greasy, uneven or wet surfaces. Clean up spills immediately. Use non-slip footwear. Keep people away.

Smoking is prohibited indoors, within work vehicles or plant, in any public seating area or where specific hazards exist.

Stages, Scaffolds or Seating must be erected by licensed riggers and structurally certified before use. Keep away and keep people away.

Temporary Services must be installed according to the appropriate Australian Standards or statutory requirements and in a manner to ensure there is no risk of slips, trips or falls, or unauthorised access. Keep away and keep people away.

Training: Do not use any equipment or perform any task unless you have been fully inducted and trained by your manager before work begins and you are supervised.

Trench Work, Excavations or Stakes driven into the ground are not permitted without Sydney Showground approval. Keep away and keep people away.

Vehicles, Traffic and Parking: Keep alert for pedestrians, plant, animals and children. Keep away from loading dock/ operations unless authorised. Pedestrians always have right of way. Speed limit is 10 kph near pedestrians or machines. Vehicle registration, licensing and traffic laws apply on site at all times (even during events and golf buggies). Do not drive vehicles through crowds. Park only in allocated areas or marked parking bays.

Workplace Violence and Aggression includes verbal or emotional abuse, threats or a physical attack on or to an individual or property. Non-violent acts include unwelcome behaviour, harassment and discrimination. Alert Security if safe to do so. Withdraw from the situation immediately if possible. Do not put yourself or others at risk or make the situation worse. Take refuge in a safe place. Summon help if possible.

If In Doubt
ASK YOUR MANAGER

8. SAFETY

Work Health & Safety Laws require any person conducting a business or undertaking ('PCBU') to 'consult, cooperate and coordinate' with other involved parties to identify the potential hazards, to assess the risks involved to anyone including RAS Staff, Exhibitors/Contractors or visitors and or contractors and to develop controls to eliminate or minimise the risks.

The RAS nominates the Commercial Licensee as occupier of the premises and in control of the workplace for the purpose of the Show Licence and contractors brought onto Sydney Showground by the Commercial Licensee. In order to consult with you, the RAS has WHS inductions which Commercial Licensees are required to complete or attend and we encourage your feedback and cooperation to ensure the safety procedures are suitable for the tasks you intend to complete at the Show.

This Event Manual contains Sydney Showground Site Safety Rules which you are required to comply with. Completion of the Sydney Showground Safety Induction must be supplied prior to site access and ensure all staff or personnel or contractors working under your control at Sydney Showground are competent in their tasks.

The Risk Assessment task on the Exhibitor Portal must be fully completed and approved by the RAS.

8.1 INCIDENT REPORTING

All injuries, incidents, near misses and property damage must be reported immediately to the Area Supervisor and Event Security on 02 9704 1020. If there is a serious injury or illness, a death or a dangerous incident, it must be reported to Safe Work NSW immediately, on 13 10 50.

8.2 PERSONAL PROTECTIVE EQUIPMENT

It is a condition of entry during bump-in and bump-out that the following rules are followed:

- ALL persons accessing Sydney Showground MUST provide their own high visibility vest (must be worn at ALL times).
- Closed in shoes must be worn (no thongs, sandals etc).
- Other Personal Protective Equipment (PPE) to be used as required (goggles, hard hats etc).
- Vending machine available outside CSC for purchase of vests if required.

Failure to comply with these requirements will mean immediate removal from site.

8.3 SECURITY

No access to any area without induction and authorisation. Digital Photo ID pass (on your mobile device) must be with you at all times. No Pass = No Entry. Report lost access cards/identification/keys to Event Security immediately.

Commercial Licensees are responsible for the security of the Space including their own possessions, stock and cash. Be security conscious and don't leave your valuables exposed or unattended. The RAS accepts no responsibility for Commercial Licensee's property, valuables, exhibit, stock, cash, etc. Always have a lockable cupboard or storage area on your stand for personal valuables such as wallets, phones and handbags. Never leave small, portable, valuable items unattended on your stand.

CCTV surveillance cameras and recording is in use 24 hours site-wide. Please note that CCTV is not in place for the security of licensees goods or space. Sydney Showground electronic communication traffic, including radio transmissions and telephone calls will be recorded for safety and security reasons. The RAS may conduct vehicle and baggage searches. Contact Event Security on 02 9704 1020.

8.4 EMERGENCY PROCEDURES

The SHOWSAFE Emergency Procedures must be displayed in a prominent place within the exhibition space.

It is the responsibility of the Licensee to make sure their staff, visitors and the public are aware of the SHOWSAFE Emergency Procedures, the location and use of fire exits, fire appliances and comply with the SHOWSAFE Emergency Procedures as detailed in this Event Manual.

In the event of an emergency, it is the responsibility of the Licensee to follow RAS directions and/or those of Emergency Services.

8.5 EMERGENCY EGRESS & EXITS

Every fire exit and path of emergency egress must be kept clear and available to everyone at all times regardless of the population or activity in an area. No loose or fixed items may block the path of egress to an exit including slip, trip and fall hazards, e.g. carpet or temporary floor systems, production equipment, cables, leads, risers, ductwork, follow spots, sets, counters, curtains, food and beverage facilities, seating or furniture, signage and crowd management barriers.

No reduction in the existing aggregated width of egress can occur indoors or outdoors. Egress paths must not travel through stands. Foyers form part of the egress path and length. Temporary exit doors must remain unlocked and open in the path of egress.

No item may remain within 3m of any internal exit or within 6m on the discharge side. Roadway and loading area clearances must remain a minimum 6m wide at all times.

8.6 FIRE HOSE REELS, EXTINGUISHERS, HYDRANTS & FIRE BLANKETS

Every fire appliance must be available to everyone at all times regardless of population or activity in an area. The nozzle end of existing 36m fire hose reels must reach all areas of Sydney Showground and the Event. Additional fire extinguishers will be required where hose reels do not reach. Additional directional signs are required if the direct path to existing fire appliances is changed or obscured.

Additional fire extinguishers to AS 2444 are required anywhere there is an increased risk of fire including all LPG and cooking installations. Additional fire safety protection equipment will be maintained to AS 1851 by the Licensee.

8.7 DANGEROUS GOODS & HAZARDOUS MATERIALS

Dangerous goods, hazardous substances and biological hazards are prohibited without prior RAS approval. Where approval is granted, relevant Safety Data Sheets (SDS) must be retained on-site during the period of use. A copy of all relevant SDS, completed risk assessments and safe systems of work must be submitted via the Portal. The RAS will distribute this information to Event Security, Fire & Rescue NSW and on-site medical providers.

Safety Data Sheets (SDS) for all chemicals in use must be held on-site by the Licensee for the duration of the Show Licence. Hazardous substance and dangerous goods must be transported and stored according to the WHS Act, Regulations and Code of Practice.

Explosive, dangerous, objectionable articles, weapons or firearms are not permitted at Sydney Showground without the written permission of the RAS.

The RAS has the right to remove anything that may be deemed objectionable, dangerous or unsuitable. Exhibitors who have any questions regarding articles they propose to exhibit at the Show should contact the relevant department for approval.

It is expressly prohibited for any Commercial Licensee to sell knives, blades, replica weapons, or items resembling weapons at the Show. It is a breach of the Summary Offences Amendment Act 1988 to sell knives or blades to persons under 16 years of age. If more information is required, please contact the Office of Fair Trading on 02 9895 0111 or contact the relevant department for more information.

8.8 SAFETY INDUCTION

All Commercial Licensees are required to complete the Sydney Showground online WHS Induction prior to the commencement of work. The induction will assist licensees in exercising their duty of care under WHS legislation by informing workers and PCBUs about safety practices specific to Sydney Showground. The induction will form part of the Accreditation process and will be completed at the same time.

8.9 MATERIALS & COMPONENTS

Materials, components and structures used for the Show must comply with AS 1530. Use of readily flammable materials is strictly prohibited including crepe paper, corrugated cardboard, styrene, or synthetic materials. Asbestos or lead in any form is prohibited. Materials used in any part of the Show accessible to the public must be rendered non-flammable including curtains, sets, scenery, overhead structures or signage, decorations and fabrics. Certified proof of fire rating must be available on-site on request. Compliance with Specification C1.10 'Fire Hazard Properties' of the Building Code of Australia is required. As a guide, a Flammability Index of no greater than 6 is required. SOPA's Building Approvals Unit can provide assistance or further information.

8.10 NAKED FLAMES, FLAMMABLE LIQUIDS, THEATRICAL SMOKE OR FIRE EFFECTS & HOT WORK

Use of flammable liquids, theatrical smoke, sparks, naked flames including candles, theatrical fire effects, incense, fragrant oil burners, fuel fireplaces or lanterns, sparklers or hot work (welding, cutting, grinding) is prohibited without prior written approval by the RAS. Naked flames or hot areas shall not be accessible by the public under any circumstances. Additional fire extinguishers are required anywhere there is an increased risk of fire. A CO2 or Dry Chemical fire extinguisher and fire blanket is to be provided for each situation. Additional safety measures may be required including dedicated Sydney Showground Fire Wardens.

8.11 PRESSURE TANKS

LPG or propane, town-gas, industrial gas and pressure vessel system installation, operation and maintenance must comply with the relevant Acts and Regulations, Australian Standards & SafeWork NSW requirements including AS 1210, AS 3509, AS 3892, AS 3873, AS 2030, AS 1596, AS 1425, AS 3788, AS 5601 and the Dangerous Goods Act, and must have a current NSW certificate of compliance/design registration and test date. All LPG installations excluding forklifts must have a gas fuse installed. Indoor use or storage of gas cylinders is not permitted.

Connect only one gas appliance per cylinder. Check the cylinder is upright, secured to prevent falling over and protected from sunlight or damage. Check the valves, gas lines and fittings for cracks, damage or leaks before use.

Ensure the installation is well ventilated, away from sources of sparks, heat, radios or flame, and is inaccessible by unauthorised persons including the public. LPG is not permitted indoors and cannot be replenished when the public is present.

For more information please contact the SRES Operations Department.

8.12 PYROTECHNICS

Use of pyrotechnics including fireworks or theatrical effects is prohibited without prior RAS approval. SafeWork NSW provisions apply. Additional fire safety measures are required including a dedicated Sydney Showground Fire Warden.

8.13 DYNAMIC EXHIBITS

Machinery, plant or equipment used or displayed must be suitable for its use, safe and without risk to anyone.

Safeguards must include isolation of moving parts or controls from the public and operated by competent staff to the manufacturer's instructions, SafeWork NSW requirements and safe work practices.

8.14 SAFEWORK NSW

SafeWork NSW is the State's workplace health and safety regulator. Their focus is on harm prevention and improving safety culture in NSW workplaces.

The RAS supports SafeWork NSW's involvement and participation at Sydney Showground. SafeWork NSW representatives regularly inspect activities on-site including licensed trades/activities, scaffolding, rigging, operation of plant and equipment, general workplace safety practices, competency and training, and carnival rides to assist RAS to maintain the highest level of safety possible.

SafeWork NSW penalties increase each year e.g. $3,600 penalty in 2024 increased to $4,500 in 2025.

All Licensees are obliged to fully cooperate with all directions from SafeWork NSW representatives and agree to permit the RAS to disclose any information requested to SafeWork NSW as required.

Please also note the SHOWSAFE Emergency Procedures in this Event Manual.

8.15 PARRAMATTA COUNCIL

The SRES falls within the boundaries of NSW Local Government City of Parramatta ('council'), all catering and commercial exhibitors will need to register their food outlet via the council (council fees apply).

All commercial Licensees are obliged to fully cooperate with all directions from Parramatta Council representatives, and agree to permit the RAS to disclose any information requested to the council as required. Failure to comply with regulations may result in fines from the council and/or cancellation of Show Licence.

The RAS supports the council involvement and participation at Sydney Showground. Please also note the food safety procedures in this Event Manual.

9. OPERATIONAL REGULATIONS

Everyone working at Sydney Showground must adhere to Sydney Showground's Operational Regulations at all times. They must be used in conjunction with all other relevant legislation applicable to the goods or service that is in force in NSW and Australia.

9.1 WASTE

Environmental Obligations

Hazardous Material must not contaminate or pollute Sydney Showground and the Commercial Licensee must not permit any other person to bring into Sydney Showground, any Hazardous Material, unless all necessary approvals and prior RAS approval is obtained.

Licensees are:

- Prohibited from using toxic substances or materials in packaging.
- Prohibited from mixing recyclables with garbage.
- Prohibited from disposing of any form of waste into the stormwater system. Non compliance constitutes a criminal offence.
- Required to participate in Show waste avoidance, minimisation by sorting waste at the source into waste streams suitable for recycling, including cardboard, food, general waste and cans into the correct bins and by educating staff.
- Required to place all commercial rubbish, including all cardboard and related packaging into the commercial waste area and not into public facing bins. Removal of rubbish left behind will be charged.
- Required to use the bins provided on the loading dock for glass bottle recycling.

Catering Licensees must:

- Comply with Plastics and Circular Economy Act 2021. The legislation prohibits the supply of lightweight plastic bags, single use plastic straws, cutlery, stirrers, plates and bowls.
- Use recycled paper or recyclable food trays and packaging.
- Purchase all packaging through suppliers utilising environmentally safe packaging.

If the Commercial Licensee causes or contributes to any pollution or contamination of Sydney Showground during the SRES Event period, then the Commercial Licensee must, at its own cost, remove all Hazardous Material causing or contributing to the pollution or contamination from Sydney Showground and immediately make good any damage caused by such pollution or contamination; and the Licensee must, at its own cost, immediately comply with all requirements of any relevant Authority in respect of pollution or contamination, including notices to make good and pay fines in relation to any pollution or contamination offences, fines for which can be significant.

Sydney Showground Environmental, Social, and Governance (ESG) Policy

Sydney Showground is committed to promoting sustainable, equitable, healthy, and diverse communities. The ESG Policy outlines the strategic priorities and demonstrates the commitment to integrating these principles into all aspects of operations and corporate culture.

9.2 AIR CONDITIONING AND VENTILATION

Air-conditioning will be operational during the SRES in Halls 1 - 6. Natural ventilation is utilised during bump-in and bump-out periods.

9.3 ANIMALS

The General Regulations (available to download from www.rasnsw.com.au) apply to all people admitted into Sydney Showground. Special Regulations for particular species or breed may also apply.

The General Regulations bind all owners of any animal to adhere to the RAS Animal Welfare Policy (available at www.rasnsw.com.au). The Licensee, owner, attendant, sub-contractor or other worker of the animal/s must read and understand the RAS Animal Welfare Policy; in particular the obligations to:

- Provide documentation from a Veterinarian that the animal/s being brought on-site are free of diseases relating to their particular species.
- Complete relevant documentation and submit to the RAS or relevant industry body for the movement of animals (eg. National Vendor Declaration).
- Ensure the animal/s have authorisation to be on-site, issued by the RAS.
- Ensure animal/s are not left unattended.
- Ensure the animal/s are properly restrained at all times and not likely to cause harm to others.

9.4 BALLOONS & STICKERS

Commercial Licensee are not permitted to give away or sell inflated balloons or stickers. Only deflated balloons may be given away (with prior RAS approval). Commercial Licensees selling balloons/stickers are only permitted (with prior RAS approval) and noted in 'Permitted Use' of the Show Licence.

9.5 BATTERIES (BUTTON/COIN)

From 22 June 2022 manufacturers, importers, wholesalers and retailers of button/coin batteries or consumer goods that contain button/coin batteries supplied to Australia, must comply with the applicable Australian mandatory safety and information standards. Supplying or selling non-compliant products to consumers in Australia is illegal.

Exhibitors and contractors need to ensure that all batteries are disposed of lawfully and safely. Batteries are not to be disposed of in waste bins. Our cleaning team can arrange suitable waste bins if required.

For further information please see ACCC

9.6 BOUNDARY OF LICENSED SPACE

Commercial Licensees are restricted to trading within the authorised space as detailed in the Show Licence. The sale of goods, canvassing or hawking by the Commercial Licensee in any portion of Sydney Showground other than within the licensed space is prohibited and will be subject to removal and confiscation by the RAS.

Aisles are public walkways and must not be used to display goods or to approach patrons.

9.7 CLEANING

The RAS will provide cleaning services to external common areas, foyers and toilets. The Exhibitor must:

- Ensure at all times their space is kept in a clean, tidy and hygienic including cleaning own tables and chairs. All waste and garbage must be placed in appropriate bins. These bins must be placed outside the space after the close of each day of the Show for overnight collection.
- Not permit any garbage or refuse in aisles, doorways, or on the floor in front of your stand.
- Ensure that all areas within 3 metres of the space are clean, tidy and free of garbage, refuse or slip/fall hazards of any kind at all times.
- Exhibitors can request specific bins, which will be arranged and returned after the show. Removing bins from public spaces is strictly prohibited.
- Ensure that at the conclusion of the Show (or earlier termination or cancellation), the space is left clean and tidy as it was immediately prior to the commencement of the Show Licence.
- Comply with SRES Environmental and Recycling requirements (page 32) separating the waste into recyclable components (food waste, cans and cardboard) into the correct bins.
- Glass bottle bins will be provided on the loading dock for disposal of all glass bottles.
- It is a criminal offence to contaminate the storm water system and significant financial penalties apply for any breach. All cleaning or washing of materials or equipment that creates run off to storm water, is strictly prohibited on-site.

9.8 COLLECTIONS FROM THE PUBLIC/SOLICITING

Licensees are not permitted to collect money from the public for charitable or other reasons. Subject to the conditions of their Show Licence, charities may sell products to raise funds for their cause however, are not permitted to solicit donations from the public. Licensees must not induce, or design any exhibit to induce, anyone or person/s into joining any club, association, society or other body unless the written prior RAS approval.

9.9 COMPETITIONS/GAMES/GIVEAWAYS/SAMPLING

Licensees wishing to conduct a trade promotion, community gaming, game of skill or other competition type must contact Liquor & Gaming NSW and any other relevant lotteries and gaming authority to obtain the permits required.

Competitions will be permitted in conjunction with exhibits provided that:

- Written prior RAS approval of the competition must be obtained.
- A NSW permit is obtained (where applicable) from:

Liquor & Gaming NSW
GPO Box 7060
SYDNEY NSW 2001
PH: 1300 024 720

The RAS does not permit Commercial Licensees to sell raffle tickets or monies for charitable purposes, unless specifically permitted, at any time. Third party sponsorship/branding of products, giveaways, stands, logos or signage is not permitted.

Product sampling is only permitted with prior RAS approval. Sample sizes must be smaller than Exhibitor's regular retail product size – contact your Account Manager for more information.

9.10 DAMAGES

The Commercial Licensee is responsible for any loss or damage to the premises or facilities caused by its employees, contractors, sub-contractors, service providers, agents and exhibitors. The cost of repair and replacement will be evaluated by the RAS and charged accordingly to the Licensee.

9.11 DELIVERIES

The RAS will not accept any deliveries on behalf of Licensees at any time during bump-in, bump-out or during the Show. Licensees must personally arrange to receive any goods or correspondence delivered to Sydney Showground.

When making arrangements for deliveries licensees must ensure goods are clearly marked with company name, stand number and a contact number for the staff on-site.

All vehicles including couriers must have a Delivery Driver Pass or Digital Photo ID Pass plus a Bump-in, Bump-out or Delivery/Re-Supply Pass.

The RAS does NOT accept any responsibility for goods, equipment, or correspondence delivered to Sydney Showground.

Last day for freight delivery is Wednesday 17 March before 7.30pm.

9.12 ACCESSIBLE ACCESS

All facilities at Sydney Showground have been designed to ensure accessibility. All temporary structures at Sydney Showground must be affected in compliance with Federal Disability Discrimination Act (DDA), the NSW Anti- Discrimination Act (ADA), and the relevant Australian Standards including National Construction Code Series (NCC) and AS 1428 Design for Access and Mobility. Access requirements include compliant ramps, height of serving counters and full accessibility to the space.

9.13 FIRST AID

First Aid staff are on site from 9am - 9.30pm during the SRES. Outside of those hours security can assist with First Aid and can contact NSW Ambulance on 000. All injuries and illness must be reported to Event Security on 02 9704 1020. (See 8.1 INCIDENT REPORTING). All Licensees must provide First Aid kits depending on the number of staff on any stand (Type C - for less than 10 people) and ensure that they know the location of the nearest first aid location. Review your Emergency Procedures (medical) and the Evacuation Map for first aid locations.

9.14 FUMES, EXHAUST OR SMOKE

Any display which is likely to generate or emit fumes, exhaust or smoke indoors (including demountable structures) is not permitted without RAS approval.

9.15 HEATING APPLIANCES

Licensees are prohibited from using appliances or apparatus involving a naked flame unless prior RAS approval.

All Commercial Licensees using a heating appliance or apparatus must provide separation between the public and the heating element and display cautionary signage. This separation should be either:

- A non-flammable, non-heat conducting shield designed to prevent a member of the public from making contact with the heating appliance; or
- An area at least 1.5 metres wide that will separate any public walkway or aisle from this type of equipment.
- Small appliances that rely on Propane/Butane cylinders are not permitted.

9.16 NOISE LEVELS

The RAS monitors all acoustic levels at Sydney Showground. The use of loud speakers and amplifiers during the Show is not permitted without prior RAS approval. Requests to use loud speakers and amplifiers should be made in writing to the SRES Operations Department.

Commercial Licensees must respect the public and other Licensees when using speakers/amplifiers and keep noise levels to a minimum including music. If complaints from the public or relevant instructions from the EPA, SOPA or other relevant Authority are received regarding noise, the RAS will take immediate action to limit noise including possible expulsion from Sydney Showground.

9.17 OBJECTIONABLE CONDUCT

Any person who, in the opinion of the RAS at its absolute discretion, is breaching any of the rules, regulations, laws or guidelines of the RAS including displaying unacceptable or unseemly behaviour whilst on site can be immediately expelled from Sydney Showground. Criminal penalties may apply under the Sydney Olympic Park Authority Act 2001. All persons must adhere to the Conditions of Entry to Sydney Showground located at the entry points of the ground or via www.eastershow.com.au. The Royal Agricultural Society has a ZERO tolerance policy for antisocial behaviour, harassment or bullying towards the public, staff and/or exhibitors during the SRES.

Anyone caught harassing or bullying will be reprimanded and appropriate action will be taken.

If you witness or are a victim of the above, please contact your RAS contact immediately.

9.18 PHOTOGRAPHY & VIDEO

Amateur photographers are not restricted from taking photos around Sydney Showground, provided that:

- the photographer is not causing annoyance or inconvenience to other show patrons.
- the subject of the photo is not detailed in the Summary Offences Act 1988 (NSW).
- the subjects have given their consent (if under 18 then their parents/legal guardian consent); and
- the photos are not to be sold for commercial gain.

The RAS conducts CCTV surveillance at Sydney Showground, has access to Sydney Olympic Park security footage and vice versa. A person entering Sydney Showground may be photographed, filmed, taped and/or subject to monitoring by CCTV and it is deemed that a person entering Sydney Showground consents to the RAS, or third parties appointed by the RAS, photographing, filming or taping. The RAS, or third parties appointed by the RAS, may broadcast, publish, licence and use any photographs, film, recordings or images without compensation sought by the individual. The RAS, third parties and anyone acquiring from them, has a right to use the material and are not liable to the subject for its use in any way.

9.19 POOLS AND SPAS

Any temporary structure containing water is prohibited without prior RAS approval.

9.20 PRODUCE

Supply and/or provision of produce (including fodder and bedding) must strictly adhere to the RAS General Regulations.

9.21 PROMOTIONAL MATERIAL DISTRIBUTION

Licensees are not permitted to distribute promotional inflated balloons or stickers within or outside the perimeters of their space unless approved and specified in the Show Licence. (see 9.4 Balloons & Stickers)

9.22 RIGGING

All rigging at Sydney Showground is completed via RAS approved rigging companies. The RAS will provide a choice of approved, licensed contractors on application. The Licensee must meet all costs associated with the rigging. No item will be rigged from RAS structures or anywhere overhead without prior RAS approval. Applications will be considered only after submission of plans, duly approved by a qualified structural engineer.

For more information, contact SRES Operations Department on 02 9704 1368.

9.23 SHOWBAGS

Commercial Licensees are not permitted to use the word Showbag/s unless in the Showbag Pavilion. Bags can be sold without the 'Showbag' name ie. gift bag, promotional bag, product sample bag, etc. only.

9.24 SIGNAGE

Commercial Licensees must disclose in advance, their intended signage requirements and not display, erect or permit any signs including advertising signs, to appear on or be visible from the exterior of the space, without the RAS' prior written approval. Approval may be withheld at the RAS' absolute discretion. The RAS reserves the right to remove any advertising or other signage from any space at its absolute discretion. Reasons for removal include poor quality, objectionable content outside the licenced space boundaries, or it is in competition with RAS sponsors.

Commercial Licensees intending to operate or advertise under a name other than that appearing on the Show Licence/ Schedule of Key Terms must obtain the written consent of the RAS at least 30 days before the commencement of the Show. Commercial Licensees are not permitted to distribute circulars, handbills or any form of advertising outside the perimeters of their space as specified in the Show Licence.

The Commercial Licensee must not display signage, distribute any material or engage in any activity which suggests the Commercial Licensee is a Show sponsor without prior approval from the SRES Head of Commercial. Signage must comply with the Sydney Olympic Park Outdoor Signage Guidelines, section 5.3 at www.sydneyolympicpark.nsw.gov.au/sites/default/files/2023-11/commercial_signage_policy.pdf

The RAS' brand or logo or any brand or logo depicting the RAS, Sydney Showground or SRES must not be utilised by the Commercial Licensee without prior RAS approval. No extra signage or products to be added to fascia boards. No illicit word/pictures permitted on signage or products.

9.25 SMOKING

Smoking is only permitted within the designated smoking areas at the SRES, please refer to the Show map for specific locations.

9.26 SOCIAL MEDIA

Licensees must not engage in any conduct, including but not limited to, derogatory action, slander, defamation or cyber defamation (incl. defamatory content on social media, blogs, vlogs, podcasts, forums or other online platforms) whether by act or omission, that RAS considers is or is likely to be illegal, misleading, deceptive, unethical or which is considered defamatory to the SRES or RAS or to be improper for a family Show.

See also 9.24 Signage for use of RAS/SRES logos.

9.27 MERCHANDISE

The RAS retains exclusive rights to sell or distribute all Show merchandise. Commercial Licensees are not permitted to use the name "RES", "SRES", "Royal Easter Show", "SRES", "Sydney Showground" or use any of the RAS logos without the written approval of the RAS Marketing Department. For more information please contact the RAS Marketing Department on 02 9704 1310.

9.28 SPONSORSHIP AND ADVERTISING

As a not-for-profit organisation, the RAS relies on sponsorship and advertising to achieve its Vision, Values and Giving Back. The RAS has a structured sponsorship program that provides sponsors with a range of benefits according to their level of investment and their objectives. If you have any concerns that your activities may be in conflict with any sponsors of the SRES, please contact the Sponsorship Department on 02 9704 1239.

The RAS encourages Licensees to consider the benefits of sponsorship and advertising at the Show. The Sponsorship Department can provide Licensees with information on how to leverage their presence at the Show through tailored sponsorship and advertising campaigns. Should you wish to explore the range of available opportunities please contact the Sponsorship Department on 02 9704 1239.

9.29 STAFF PRESENTATION

Licensees should encourage staff to be well presented and to dress appropriately. Whilst at Sydney Showground, Licensees and their staff must carry their Digital Photo ID Pass at all times. Licensees must, at their own expense, arrange for the space to be adequately staffed and open for business during opening hours. Commercial Licensees and their staff must at all times conduct themselves in an orderly and respectful manner.

9.30 STORAGE

Storage facilities are not available at Sydney Showground.

9.31 SUPPLIERS, SELLING RIGHTS

The Show has a number of preferred suppliers for food, beverages and services. At present preferred suppliers include, but are not limited to, newspapers, financial services, beer, cider, carbonated soft drinks, sports drinks, energy drinks, iced teas, milk and dairy products, fruit and vegetable juices, still and carbonated packaged water, functional water, coffee and pet food.

9.32 VEHICLES

The NSW Road Transport Act, NSW Police and Sydney Olympic Park Authority (SOPA) Regulations apply in and around Sydney Showground including pathways and grounds. NSW Police will enforce these regulations. Illegal parking or illegal use of vehicles is subject to infringement. All vehicles must have a Transport for NSW (TfNSW) permit which provides protection pursuant to the Motor Accidents Act 1988 for personal injury liability. Drivers must provide a motor vehicle Licence on demand. Commercial Licensees/Contractors must obey instructions given by the NSW Police, SOPA, RAS Security and RAS Staff or their appointed agents.

After unloading, all vehicles must be removed from Sydney Showground within 15 minutes. Unattended vehicles WILL BE TOWED from Sydney Showground at the Licensee's expense.

Under no circumstances may vehicles block any doorways, fire exits, fire hydrants or streets. Licensees or their agents who enter Sydney Showground using a bump-in pass, bump-out pass or delivery pass are, to the full extent permitted by law, responsible for any loss or damage to the vehicle or its contents and loss or injury to themselves or their persons, and will be required to indemnify the RAS and its agents against any claims which arise in connection with the vehicles' presence at Sydney Showground.

- The speed limit on-site is 10km per hour or 'walking pace', whichever is slower.
- The use of a vehicle, electric buggy, scooter, bicycle, quad bike or skateboard through crowds at Sydney Showground is not permitted without prior RAS approval.
- The charging of EV or scooter batteries is not permitted at Sydney Showground.
- Vehicles must have headlights on at night.
- No hazard lights to be used when driving within the event site. Use directional indicators only.

Display Vehicles & E-Bikes

Motor vehicles with internal combustion engines on display will have a full fuel tank with a locked cap and the ignition keys removed. Do not start vehicles on display without prior RAS approval. Refuelling is not permitted on any part of Sydney Showground. Vehicles on static display must have battery leads disconnected to prevent starting by unauthorised users.

Display vehicles must have drip tray under the vehicle.

Vehicles must not be driven through crowds without the approval of RAS Security on 02 9704 1020.

9.33 YOUNG PEOPLE DURING BUMP-IN/OUT IN THE WORKPLACE

Commercial Licensees are not permitted to bring any child, including infants, under the age of 15 on-site during the bump-in or bump-out period.

Agricultural Exhibitors under the age of 15 are permitted to enter the animal pavilions during the bump-in and bump-out period provided they;

- are supervised by an adult.
- have received adequate training to carry out their role safely and supervision arrangements are in place.
- use all necessary personal protective equipment and wear a high visibility safety vest and closed toed shoes at all times.
- remain in authorised areas.
- have completed the induction and have a valid accreditation pass. (See 3.3 SITE ACCESS).

10. FOOD, BEVERAGE & RESPONSIBLE SERVICE OF ALCOHOL

10.1 FOOD SAFETY

Commercial Licensees must comply with Legislation relating to Food Handling and Food Safety. At least one employee from each food related space must have completed a food safety supervisor course from a registered training organisation.

Commercial Licensees must have a Food Safety Plan in place and available for inspection.

10.2 SAMPLING

Alcohol Sampling & Responsible Service of Alcohol (RSA)

The Permitted Use in your Schedule of Key Terms must specifically state that the RAS has agreed to the Licensee's written request to sample and/or sell alcohol for the promotion of particular alcoholic brands within the Commercial Licensee's space.

The Royal Agricultural Society of NSW ("RAS") trading as Sydney Showground is the holder of a On Premise Licence in respect to the Showground site. You are permitted to sample only under the current licence, all samples must not exceed 50ml and 10ml spirits. Should you wish to sell for off site consumption you will need to trade under your own existing licence or make application for a separate licence (NSW Exhibitors Only). The RAS is permitted to licence space to Commercial Licensees who promote certain brands of alcohol under strict conditions as follows:

1. The Commercial Licensee must adhere to the responsible service of alcohol standards as set out by Liquor & Gaming NSW and the Liquor Act 2007 and the approved site liquor licenses.
2. Each worker involved in the promotion, sampling or sale of alcohol must have NSW Responsible Service of Alcohol (RSA) accreditation issued by an accredited Registered Training Organisation in NSW.
3. All RSA competency cards must be made available to the RAS prior to the licence period via the Portal. Details of approved courses can be found at Liquor & Gaming NSW's website, www.liquorandgaming.nsw.gov.au Paper certificates are not valid.
4. Tasting by the Public is permitted. Sampling product must be dispensed in a vessel comparative to the size being sampled. Beverage sample sizes are limited to;

Non-Alcoholic Beverages	60ml or less
Spirits	10ml
Wine & Beer	50ml

   Three (3) samples per person maximum, per exhibit.
5. Take away sales are permitted for consumption offsite only for stands located in the Woolworths Fresh Food Dome, Home & Lifestyle and Distillers' Den and must be packed and sealed.
6. Orders may be taken for the delivery of wine and spirits from the Licensee's Premises pursuant to the Licensee's liquor licence.
7. It is the Commercial Licensee's responsibility to ensure that they have the appropriate liquor licence to enable delivery of alcohol post event off site in response to a request for an order from the public.
8. Licensees are prohibited from offering alcoholic beverages as part of a prize and supplying the inducement on the Sydney Showground.
9. Sampling product must be supplied gratuitously.
10. Sampling product must be consumed for tasting purposes within 1m of the stand only.
11. No alcohol to be served to anyone under 18 years of age.
12. No alcohol to be supplied to an intoxicated person.
13. Free water to be made available and easily accessible within stands.
14. All Exhibitors are required to prominently display the statutory harm minimisation signage at their service counter.
15. Proposed trading for the Limited Licence – Trade Fair Hours 9.00am - 7:00pm (8:00pm Weekends & Public Holidays).
16. The RAS strongly advises that Commercial Licensees seek up to date information regarding RSA compliance by visiting Liquor & Gaming NSW's website at www.liquorandgaming.nsw.gov.au.



Food & Non-Alcoholic Beverage Sampling

Prior to sampling food products, approval must be obtained from the Exhibitions and Concessions Department.

Preparation, distribution, sampling and disposal of food and beverage products and by-products must comply with the general standards of health, safety, sanitation and any other specific requirements of NSW Health Department, City of Parramatta Council and the RAS. General safety standards that must be adhered to as follows:

1. SAMPLES

- Food and beverage samples are limited to 60ml or 60g maximum (sample size must be smaller than commercially available size).
- Containers and implements used to provide food to the Exhibitors, Trade and/or Public will be used only once then disposed.
- A condition of operation at Sydney Showground is the use of environmentally safe packaging and compliance with Plastics and Circular Economy Act 2021. To ensure this condition is met, sampling containers and utensils must meet the criteria set out in the legislation.
- Where sampling of food products is carried out, Licensees must comply with all Laws and meet the statutory requirements of the Health Department at Commonwealth, State and Local levels.
- Officers from the Commonwealth, State Government Departments and City of Parramatta Council will inspect Licensees' food products available for sampling. Any adverse reports from the Authorities may result in termination of the Show Licence. Please see www.foodstandards.gov.au for further information.

2. GENERAL EQUIPMENT

- Where eating and drinking utensils and/or vessels are re-used, a double bowl must be installed (costs apply).
- Hot water at a temperature of 77°C must be provided to one of the bowls.
- All equipment must be washed thoroughly and hygienically after use.

3. PERSONAL HYGIENE

- Take every precaution to ensure hands do not touch food by wearing disposable gloves and/or using clean utensils.
- Always use disinfectant soap and hot water.
- Dry hands thoroughly using an air drier or disposable paper towel.

4. HOT FOOD DISPLAY AND TEMPERATURE CONTROL

- Temperature must be over 60°C.
- A baine marie must not be used for heating food.
- Use an independent thermometer to ensure correct temperature.
- Do not 'top-up' display food.
- Food must be rotated to ensure freshness.

5. COLD DISPLAY UNITS AND/OR FRIDGES

- Temperature must be 1°C to 5°C.
- Drink storage must be separate.
- Use an independent thermometer to ensure correct temperature.

6. WASTE DISPOSAL

- Waste must be stored and/or disposed in properly sealed containers and/or bags and emptied regularly.

10.3 HEALTH DEPARTMENT

The Commercial Licensee must comply with all laws and regulations regarding food safety and meet the statutory requirements of the Health Department at Commonwealth, State and Local levels.

Licensees should refer to the ANZFA Food Standards Code for:

- Food Safety Standards (Chapter 3: Standards 3.1, 3.2 and 3.3).
- New Food Standards Code amendment Food Labelling (as at November 2011).
- Food Vending Machines.
- Temporary Food Premises.
- Construction and Fit Out of Food Premises.
- New Business Notification Registration.

Under ANZFA Food Standards Code 3.2.2, all food businesses will be required to notify the NSW Health Department of details relating to their business. This will apply to existing and new businesses and notification registration can be completed via Internet or written application. Applications can be obtained from your local Council or Public Health Unit.

10.4 HEALTH & SAFETY REGULATIONS

If unpackaged food is to be given away, openly stored, displayed or handled, the following facilities and services need to be provided:

- Hand basin with hot and cold water and soap.
- Separate sinks with hot and cold water for washing serving implements or utensils and a separate sink for washing hands.
- Washable impervious floor and walls, where food preparation or cooking is taking place.
- Exhibition stand must be located with access to the appropriate service pit if water and drainage are required (costs apply).
- Refrigerated display and/or storage cabinet if the food is perishable.
- Food should be protected from contamination by a glass or perspex screen or sneeze guards, and trays with fitted covers should be used.
- Condiments such as sauce, mustard etc are to be contained in squeeze type dispensers or in individually sealed packs.
- All eating and drinking utensils must be disposable and comply with the Plastic Reduction and Circular Economy Act 2021.
- Bins must be provided and placed in suitable locations by exhibitors offering food. Bins must be located at or near the stand and the contents must be disposed of in a manner approved by the RAS.
- Heating or cooking is prohibited without written prior RAS approval. Cooking of food on exhibition stands is discouraged, however each case will be considered on its merits in conjunction with the type and quality of food being cooked, the method used for cooking and the removal of any cooking odours.
- Naked flames or hot areas cannot be accessible by the public under any circumstances.
- Additional fire extinguishers are required anywhere there is an increased risk of fire. A CO2 or Dry Chemical fire extinguisher and fire blanket is required for each cooking, heating or LPG installation.
- No heating or cooking appliances in accommodation or storage areas.
- Hot areas must be guarded to prevent transfer of heat to combustible items or injury and relevant signage must be displayed.

11. GENERAL SHOW INFORMATION

11.1 ADMISSION PRICES - PUBLIC ACCESS

All General Admission ticket prices for the 2027 Show include return public transport.

Ticket prices subject to change.

TICKET TYPE		ONLINE** PRE SHOW	ONLINE** DURING SHOW	GATE*
Adult 16+ Adults and other customers who do not meet the requirements for purchasing a Child or Concession ticket.		$48.50	$51.50	$56.00
Concession Full time tertiary students in possession of Student Identification Cards with Student Transport Identifiers. Pensioners in possession of a Pensioner Concession Card from all States or Territories of Australia. Retired Senior Citizens in possession of a NSW Senior Citizens Card, War Widow/ers in possession of War Widow/ers Transport Concession Cards (Form TC1).		$36.00	$39.00	$45.00
Child Children aged 4 to 15 years. School Pupils aged 16 to 18 years in possession of ROA School Pupil ID Cards (Form 202) or valid School Transport Pass (eg State Rail School Rail Pass). Children 3 years old and under are FREE		$30.00	$32.50	$37.00
People with a Disability Companion card holders must display their companion card at time of purchase to receive a free carers ticket.		$30.00	$32.50	$37.00
Family Two adults plus two children		$127.00	$146.00	N/A
Kids' Day Entry only on 30 March 2027	Child	$18.00	$18.00	$18.00
Seniors' Day Entry only on 22 March 2027	Seniors	$26.00	$26.00	$26.00
Entry permitted after 4pm only	Adult	$39.00	$41.00	N/A
	Child	$19.00	$21.00	N/A
	Concession	$29.00	$30.00	N/A

*Recommended Retail Prices **Ticketmaster handling fee of $6.25 applies to online purchases

Discounted carnival/credits and ENGIE Stadium reserved seating offers will be promoted in a dedicated pre-event period.

Tickets can be purchased online at www.eastershow.com.au, and at Main and Kids' Carnival entry point to the Show.

For more information, including school and group admission offers, visit www.eastershow.com.au

11.2 PARKING

No parking is available on Sydney Showground during the Show. The nearest Sydney Olympic Park Car Park is located in P1 car park on Edwin Flack Avenue. The cost of single entry parking at Sydney Olympic Park Car Parks during the Show is $40. P1 Pre-booked parking tickets can be purchased via the Sydney Olympic Park website: www.sydneyolympicpark.com.au/parking/pre-book_parking

11.3 TRANSPORT

The best way to get to the Show (19-30 March 2027) is by public transport. Return public transport is included with the cost of your entry ticket or Digital Photo ID.

Rail

The Sydney Olympic Park railway station is located adjacent to Sydney Showground on Murray Rose Ave.

Bus Stops

Located at each end of Olympic Boulevard, near the entrances to Sydney Showground. Special bus services from areas of Sydney not serviced by rail will be provided. These limited-stop services will bring visitors directly to Sydney Showground. Routes and timetables will be widely advertised before the Show.

For further travel information visit www.transportnsw.info or contact the Transport Information Line on 131 500.

11.4 SERVICES & FACILITIES

Customer Service Centre

The Customer Service Centre (CSC) is located on Showground Road. At the CSC, Licensees and visitors to the Show can receive help and special assistance.

OPERATING HOURS

19 - 30 March 2027	9.00am - 9.00pm

For enquires during the Show, please contact the Customer Service Centre on 02 9704 1345 or 02 9704 1346.

Information

The SRES Information Booth is located on the corner of Grand Parade and Showground Road and provides general information including printed Show maps, Show highlights, Program details and directions for the SRES.

OPERATING HOURS

19 - 30 March 2027	9.00am - 7.00pm

Locker, Stroller & Wheelchair Hire

Approximately 1800 lockers are placed at various locations on Sydney Showground for the duration of the Show.

For any faults or difficulties with lockers during the Show, please call Showlockers on 0423 168 955 or email owen@showlockers.com.au.

Motorised scooters, wheelchairs and strollers will be available for hire on Olympic Boulevard near the main entry. To make a booking please contact Showlockers on on 0423 168 955 or www.scooters.show. It is recommended that all motorised scooter hire is booked in advance to avoid disappointment as provision of availability cannot be guaranteed.

Lost Persons Centre

The Lost Persons Centre (LPC) is located in Southee 6 on Grand Parade.

OPERATING HOURS

19 - 30 March 2027	9.00am - 9.00pm

For enquires during the Show, please contact the Lost Persons Centre on 02 9704 1236.

Lost Property

Lost Property should be handed into the Police Station, located on New England Avenue under the Concourse, opposite the Schmidt Arena. Theft and/or loss of any valuables should be reported to the Police Station.

Lost property inquiries after the Show has ended should be directed to the lost property form online. Lost property will be kept for a three month period following the conclusion of the Show.

Parents' Rooms

There are three publicly available Parents' Rooms located on-site and one RAS Members only room.

- Woolworths Fresh Food Dome Foyer.
- Southee 8 on Grand Parade.
- Olympic Boulevard.
- Main Arena concourse (Members Only).

There are also baby change tables available in most accessible toilets around the grounds.

Accessibility and Inclusion

- A Quiet Room located on Grand Parade next to the Lost Persons Centre. Look for the Sunflower Flags.
- A Multi-Faith Room located near the Members' Entrance gate on Showground Road, near Sydney Olympic Park train station.
- An Adult Accessible Changeroom is located on Grand Parade next to the Parents Room.

RAS Membership & Services

Membership of the RAS of NSW is one of the best ways to demonstrate your support for rural NSW and makes you part of one of the oldest Societies in Australia. It also allows the RAS to continue to support Australian agriculture through competitions, scholarships and grants.

Contact our Membership Team on 02 9704 1144, visit www.rasnsw.com.au or email membership@rasnsw.com.au, should you wish to take up RAS Membership.

To assist RAS Members with any queries during the Show, the Members Services Centre is located in the Members' Stand. RAS Members services during Showtime include:

- Unlimited entry to the SRES for 12 days.
- Members' only seating in ENGIE Stadium.
- Members' only seating in the Woodchop Stadium.
- Members' only bar, café and restaurant.
- Members exclusive 10% discount at all Catering outlets and a selection of commercial exhibitor stands.

WE WANT YOU TO HAVE A **SAFE, FUN AND POSITIVE EXPERIENCE** AT THE SYDNEY ROYAL EASTER SHOW

Did you see or hear something suspicious or unusual?

OR

Have you witnessed any illegal, dangerous, disruptive, offensive or vilifying behaviour?

IF YOU SEE SOMETHING, SAY SOMETHING

TEXT 0427 010 239



Sydney Royal EASTER SHOW

SYDNEY SHOWGROUND

DISCLAIMER

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